

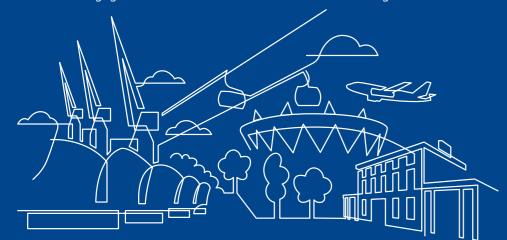
As we use technology more in our personal lives, our promise to improve the quality of life for all we serve means we are dedicated to a digital journey as a Trust.

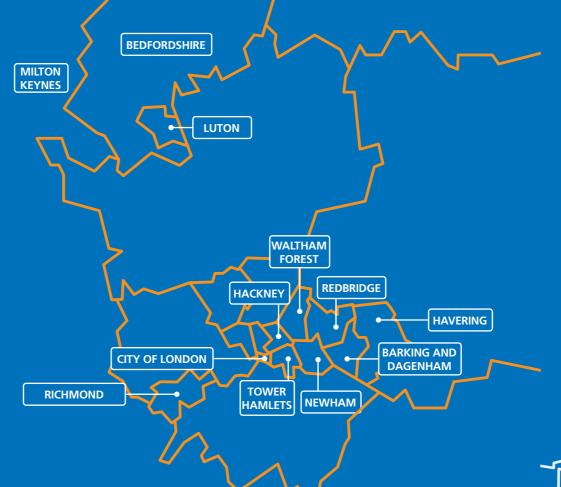
Traditional IT services will need to transform, solving problems, creating choice and removing barriers.

ELFT Digital promise to use technology to make our services better, quicker and more efficient, where our people - our service users, carers, staff and partners - come first.

Our vision for the future:

- individualised information is available electronically and joined-up with partners in care
- we use technology and data to solve problems, free up staff time and improve experience of care.
- we engage service users and staff in their own wellbeing.







The ELFT Digital Strategy

Supporting the delivery of the ELFT Strategy



East London NHS Foundation Trust

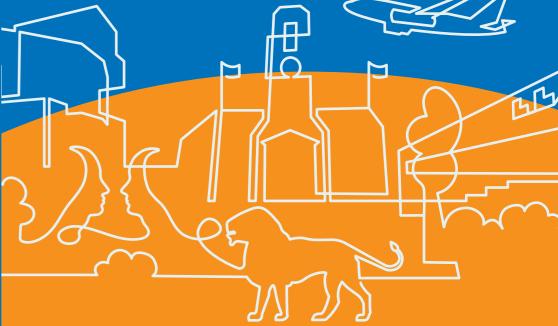
elft.nhs.uk



MHS ELFT







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Trust Strategic Outcomes

Supporting Digital Vision/Goals

2022-2024 Priorities

Improved population health

• Improved information flows to enable population health analytics

- Frictionless multi-partner networks
- Engaged and enabled patients partnering in wellbeing

To improve the quality of life for all we serve Improved experience of care

- Giving service users & carers more choice over how they access services
- Patient-held personal health & wellbeing record
- Digital equality, co-producing Digital future with service users & carers

Improved staff experience

- Enabling agile working practices
- Streamlining clinical & admin staff workflows
- Integrated information available when and where you need it

Improved value

- Efficient and paperless workflows, reducing waste
- Flexible & scalable infrastructure that can respond to demand
- Focus on benefits to give best value to services

People Participation Digital Community

Patient-Held Records

Virtual Appointment Management & Consultations

Virtual Agent on ELFT website

Trust Integration Engine and ELFT Record Viewer

RiO 22 Upgrade & RiO Mobile App

Electronic Observations

Digital Mental Health Act Processes

Shared Health and Care Records

Scalable Digital Infrastructure

Secure Remote Access on Any Device

Wi-Fi Improvement Programme

Single Sign On

Cyber Security and systems resilience

Estates & Digital Collaborative