



CITY & HACKNEY  
CAMHS ALLIANCE



FIND OUT MORE ABOUT OUR NEW

# SINGLE POINT OF ACCESS TO CAMHS

## WHO WE ARE?

One service made up of multiple professionals from all our NHS CAMHS services, receiving all new referrals for children and young people (under 18) with a range of mental health or emotional wellbeing concerns, within City of London and Hackney boroughs.

## WHAT WE DO?

Single Point of Access (SPA) is a one-stop central point for triaging all new CAMHS referrals. We identify which form of support is best required to meet the individual needs of the child or young person, and which service might be able to offer such support. These might be NHS services, community organisations, online support or advice.

### CALL US FOR MORE INFO

(MON-FRI 9:00-16:30)



**020 7014 7079**



## SIMPLIFIED REFERRAL PROCESS

All referrals are sent to one service (SPA) using **one referral form**, one email address and one phone number, instead of having to choose from multiple options.



## CENTRALISED POINT OF CONTACT

Centralised point of contact to get advice about a possible referral, find out more information about an active referral and all communications coming from one place.



## IMPROVED RESPONSE TIME

Improved response times between referral and allocation to services, avoiding delays and referrals bouncing between services.



**[huh-tr.camhs-spa@nhs.net](mailto:huh-tr.camhs-spa@nhs.net)**



**[www.cityandhackneycamhs.org.uk](http://www.cityandhackneycamhs.org.uk)**