

REPORT TO THE TRUST BOARD IN PUBLIC
27 January 2022

Title	People Participation Committee 14 December 2021 – Chair’s Report
Committee Chair	Aamir Ahmad, Non-Executive Director and Committee Chair
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Purpose of the report

To bring to the Board’s attention key issues and assurances discussed at the People Participation Committee meeting held on 14 December 2021.

Key messages

- **People Participation Engagement:** The Committee considered a wide range of ideas that could improve people participation engagement including:
 - Earlier engagement as well as earlier training on people participation for clinical staff as well as clear induction for both staff and service users
 - Extending ‘cut-off’ point and being more flexible with regards to involvement in people participation
 - How to support people when they are thinking of moving on
 - Working with partners in the ICS and how to share best practice
 - Raising awareness through a dedicated webpage, podcasts, etc and embedding in services though, for example, the inclusion of people participation on all DMTs’ agendas.

- **Service User Accreditation Scheme:** An update and overview of the programme highlighted:
 - There are now 38 assessors and five lead assessors; 11 are from Tower Hamlets which is the most actively engaged directorate
 - Covid halted face to face meetings but virtual visits took place
 - Initially the scheme had a more mental health emphasis but now equally covers both physical and community health as well
 - Next steps include:
 - Developing workshops for external organisations to implement the programme
 - Continuing to collaborate with PPL for Learning Disabilities
 - Holding a focus group on how to extend this into primary care and non-clinical services
 - Developing awards for assessors and for services participating
 - Aiming to return to face to face assessments – if Covid allows
 - Working with the QA team to develop standards to support service users involved in coproduction and people participation.

- **Effective Corporate Structure and Support for Co-production:** The Committee noted that further consideration is being given to the support structure building on the significant amount of work on people participation including the introduction of peer support workers and expanding service user involvement. This work will focus on structure, support and systems.

- **Board Assurance Framework: Risk 3 – Improved Patient Experience** The BAF will be:
 - Updated to reflect the work on anti-racism, and include the current challenges under the ‘progress’ section, the work on the corporate structure and coproduction, and the next steps under the service user accreditation scheme
 - Redrafted to focus on key themes identified at the people participation engagement discussions

Previous Minutes

The approved minutes of the meeting held on 16 September 2021 are available on request by Board Directors from the Director of Corporate Governance.