

**REPORT TO THE TRUST BOARD: PUBLIC**  
**25 November 2021**

<b>Title</b>	Chair's Report
<b>Author</b>	Mark Lam, Trust Chair

**Purpose of the Report**

<ul style="list-style-type: none"> <li>To provide feedback on Governor discussions so that these inform Board decisions</li> <li>To provide updates on the key strategic points arising from Chair and Non-Executive Director activity as part of the Board's commitment to public accountability</li> </ul>
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**Committees / Meetings where this item has been considered:**

11 November 2021	Council of Governors Meeting
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**Key Messages**

This report informs the Board of key points arising from the Council of Governors and members discussions and the Chair's and Non-Executive Directors' most significant activities.
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**Strategic priorities this paper supports**

Improved experience of care	<input checked="" type="checkbox"/>	Council of Governor identifies annually its strategic priorities which will assist the Trust to improve experience of care at critical points in the patient journey
Improved population health outcomes	<input checked="" type="checkbox"/>	Board discussions on how we can best achieve our population health ambition within a changing context will enable the organisation to be better prepared. Governor's focus on member priorities emphasises improving population health outcomes
Improved staff experience	<input checked="" type="checkbox"/>	Governors and NEDs have highlighted staff experience as a key priority for the Trust and provided areas of focus
Improved value	<input checked="" type="checkbox"/>	Working collaboratively with our health and care partners will secure better integrated and more accessible care, thereby increasing value

**Implications**

Equality Analysis	Positive impact on reducing health inequalities through system partnerships
Risk and Assurance	Ensuring that we respond effectively to member feedback will provide additional assurance, minimise risk and improve accountability
Service User / Carer / Staff	Focusing on the Council's strategic priorities will support improving service user and carer experience and staff engagement
Financial	Increasing the potential for creating value by involving and working with others to maximising benefits of investments.
Quality	Improving in response to the experiences of Members will help drive quality improvements further.

## **1. Background/Introduction**

- 1.1. This report updates the Board on the Council of Governors discussions so that these views inform Board decisions. It also provides information on the Chair's main activities and strategic outcomes of Non-Executive Director (NED) visits and Board discussions as part of the Board's commitment to public accountability.

## **2. Council of Governors**

- 2.1 Although the Trust's Annual Report & Accounts for 2020-2021 could not be laid before Parliament in time for our Trustwide Members Meeting on 12 October, the Board and Governors nevertheless reported back and shared reflections on the year 2020-2021 at a well-attended virtual meeting on that day to our members, both public and staff.
- 2.2 At their meeting on 11 November 2021, Governors together with members of the public formally received the Trust's Annual Report & Accounts for 2020-2021 as well as the Auditors' Report to the Council at the Trust's official Annual Members Meeting (AMM).
- 2.3 Governors also noted the outcome of the Council elections 2021, welcomed our new Governors and said farewell to Victoria Aidoo-Annan, Robin Bonner, Laura Jane Connolly, Katherine Corbett, Carol Ann Leatherby, Ernell Watson and Keith Williams. The Chair congratulated Jamu Patel on her election as Deputy Lead Governor, succeeding Keith in that role.
- 2.4 As part of the regular operational updates at Council, Governors received assurance from Chief Operating Officer Edwin Ndlovu about the Trust's plans to address the significant increase in demand that most services have seen over the last year.
- 2.5 In an update on the learning from Covid and the Trust's winter plans, Governors noted how the learning from the pandemic, initially formalised in a number of workstreams, had now been adopted as 'business as usual', and become part of the Trust's normal way of working.
- 2.6 In private session, Governors received a report from the Nominations and Conduct Committee on the forthcoming recruitment process for a new Trust Chair.

## **3. Chair and NED Activities**

- 3.1. As of 30 October 2021, I became the Chairman of North Middlesex University Hospital.
- 3.2. Virtual visits made by NEDs since the last Board meeting include:
- Home Treatment Team
  - Mental Health Law Team
  - Tissue Viability Team
  - Forensics Community Team
  - Rosebank Ward
- 3.3. NEDs met with key members of teams delivering critical services including clinicians, support colleagues, and managers. They took the opportunity to thank them for their professionalism, commitment, enthusiasm and meaningful contributions during the toughest health crisis this country has ever experienced. In each of these visits, they also received feedback and helpful suggestions on how to improve services, which we follow up on with the relevant executive leads.

3.4. It is hoped that as lockdown restrictions lift, NEDs will be able to resume some face-to-face visits by early 2022.

4. **Action Being Requested**

4.1. The Board is asked to **RECEIVE** and **NOTE** the report for information.