

REPORT TO THE TRUST BOARD IN PUBLIC
27 January 2022

Title	Chair's Report
Author	Mark Lam, Trust Chair

Purpose of the Report

<ul style="list-style-type: none"> To provide feedback on Governor discussions so that these inform Board decisions To provide updates on the key strategic points arising from Chair and Non-Executive Director activity as part of the Board's commitment to public accountability
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Committees / Meetings where this item has been considered:

20 December 2021	Council of Governors Extraordinary Meeting held in private
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Key Messages

This report informs the Board of key points arising from the Council of Governors and members discussions and the Chair's and Non-Executive Directors' most significant activities.

Strategic priorities this paper supports

Improved experience of care	<input checked="" type="checkbox"/>	Council of Governor identifies annually its strategic priorities which will assist the Trust to improve experience of care at critical points in the patient journey
Improved population health outcomes	<input checked="" type="checkbox"/>	Board discussions on how we can best achieve our population health ambition within a changing context will enable the organisation to be better prepared. Governor's focus on member priorities emphasises improving population health outcomes
Improved staff experience	<input checked="" type="checkbox"/>	Governors and NEDs have highlighted staff experience as a key priority for the Trust and provided areas of focus
Improved value	<input checked="" type="checkbox"/>	Working collaboratively with our health and care partners will secure better integrated and more accessible care, thereby increasing value

Implications

Equality Analysis	Positive impact on reducing health inequalities through system partnerships
Risk and Assurance	Ensuring that we respond effectively to member feedback will provide additional assurance, minimise risk and improve accountability
Service User / Carer / Staff	Focusing on the Council's strategic priorities will support improving service user and carer experience and staff engagement
Financial	Increasing the potential for creating value by involving and working with others to maximising benefits of investments.
Quality	Improving in response to the experiences of Members will help drive quality improvements further.

1. Background/Introduction

- 1.1. This report updates the Board on the Council of Governors discussions so that these views inform Board decisions. It also provides information on the Chair's main activities and strategic outcomes of Non-Executive Director (NED) visits and Board discussions as part of the Board's commitment to public accountability.

2. Council of Governors Update

- 2.1 The Council of Governors met in an extraordinary session held in private on 20 December 2021 to receive a report and options appraisal paper with recommendations from its Nominations and Conduct Committee (NomCo) on the recruitment of a Trust Chair following Mark Lam's appointment as Chair of North Middlesex University Hospitals NHS Trust. After a positive, robust and constructive debate the Council agreed the recruitment process recommendations of NomCo.
- 2.2 Governors also agreed recommendations on temporary adjustments to the Terms and Conditions of two Non-Executive Directors.

3. Chair and NED Activities

- 3.1. Since the last Board Meeting the NEDs had a virtual visit to Luton CAMHS team.
- 3.2. NEDs met with key members of teams delivering critical services including clinicians, support colleagues, and managers. They took the opportunity to thank them for their professionalism, commitment, enthusiasm and meaningful contributions during the toughest health crisis this country has ever experienced. In each of these visits, they also received feedback and helpful suggestions on how to improve services, which we follow up on with the relevant executive leads.
- 3.3. Due to the rising cases in Omicron, NEDs will continue to hold these visits with the services virtually until further notice.

4. Action Being Requested

- 4.1. The Board is asked to **RECEIVE** and **NOTE** the report for information.