

**Information Governance**

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**Our reference: FOI DA3433**

I am responding to your request for information received 16<sup>th</sup> April 2020. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**Question 1 Does the Trust outsource its cleaners, caterers, porters or security guards?**

Answer: Yes, the Trust outsources its cleaners, caterers, porters and security guards.

**Question 2 If so, to which company/companies?**

Answer: The Trust uses G4S, Barts Health NHS Trust and Homerton University Hospital NHS Foundation Trust.

**Question 3 When did the contract(s) for this/these services commence and when are they due to expire?**

Answer: The G4S contract commenced on 1<sup>st</sup> December 2019 and will expire on 30th November 2021.

Barts Health NHS Trust and Homerton University Hospital NHS Foundation Trust contracts were last reviewed on 1<sup>st</sup> April 2020 and will expire 31<sup>st</sup> March 2021.

**Question 4 How many cleaners, caterers, porters and security guards are currently employed to work at the Trust through this/these private contractor(s)?**

Answer: The Trust is unable to provide the number of cleaners, caterers, porters and security guards as the Trust has an output specification contract.

**Question 5 How much does the Trust pay the contractor(s) for the cleaning, catering, portering and security service(s)?**

Answer: Please see below table.

Supplier Name	Financial Year 2019/2020
Barts Health	£2,408,668
Homerton University Hospital NHS Foundation Trust	£ 3,383,244
G4S Facilities Management (UK) Ltd	£3,561,101.28
<b>Grand Total</b>	<b>£9,353,013.28</b>

**Question 6 Does the Trust intend to put any of those cleaning, catering, portering and security services that are currently outsourced back out to competitive tender once their contract expires?**

Answer: Yes, the Trust intends to put the cleaning, catering, portering and security services that are currently outsourced back out to competitive tender in line with national guidance.

**Question 7 Has the Trust historically outsourced cleaning, catering, portering and security services in the last ten years?**

Answer: Yes, the Trust historically outsourced cleaning, catering, portering and security services in the last ten years.

**Question 8 If so, to which contractors and for what services and how much did the Trust pay for those services?**

Answer: Please see table below. Please note, the Trust's finance system only allows for the search of this financial data for the last five years. The Trust is therefore unable to provide information prior to the financial year 2015-2016 as this information is not in recorded format and is therefore not held.

<b>Supplier Name</b>	<b>2018/2019</b>	<b>2017/2018</b>	<b>2016/2017</b>	<b>2015/2016</b>
Barts Health	£1,904,337.36	£1,904,337.36	£2,280,000	£2,842,192.03
Homerton University Hospital NHS Foundation Trust	£3,383,244	£3,383,244	£3,521,005.68	£3,988,172
G4S Facilities Management (UK) Ltd	£3,509,411.64	£3,509,411.64	£3,312,549.27	£3,524,249.81
MEH Facilities Ltd	-	-	-	£3,230.77
<b>Grand Total</b>	<b>£8,796,993</b>	<b>£8,796,993</b>	<b>£9,113,554.95</b>	<b>£10,357,844.61</b>

**Question 9 What are the agreed rates of pay, annual leave, and sick pay entitlement of the cleaners, caterers, porters and security guards?**

Answer: The Trust does not employ this group of staff, therefore this information is not held by the Trust and cannot be provided.

**Question 10 Does the Trust know if any trade unions are recognised by any private contractors in respect of cleaners, caterers, porters and security guards?**

Answer: This information is not held by the Trust.

**Question 11 If so, which trade union and in respect of which contractor?**

Answer: Not applicable.

**Question 12 Does the Trust recognise any trade unions in respect of cleaners, caterers, porters or security guards?**

Answer: The Trust does not employ this group of staff so would not have a direct recognition agreement with them, therefore this information is not held by the Trust and cannot be provided.

**Question 13 If so, which trade unions and in respect of which workers?**

Answer: Not applicable.

**Question 14** When were these recognition deals signed by the Trust or the private contractors?

Answer: Not applicable.

**Question 15** Do any of these recognition deals contain a Binding Arbitration clause (i.e. a no-strike clause) between the union and the Trust or the union and the contractor?

Answer: Not applicable

**Question 16** If so, which trade union signed the recognition deal and in respect of which workers?

Answer: Not applicable.

**Question 17** When was it signed?

Answer: Not applicable.

**Question 18** Has the Trust or any of the aforementioned contractors received formal claims from a trade union – recognised or otherwise – in the last 5 years for improved pay and terms and conditions of employment for outsourced cleaners, caterers, porters and security guards?

Answer: No, the Trust has not received formal claims from a trade union, recognised or otherwise, in the last five years for improved pay and terms and conditions of employment for outsourced cleaners, caterers, porters and security guards. The Trust would not be able to advise whether its contractors received formal claims from a trade union as this information is not held by the Trust.

**Question 19** If so, what trade union and in respect of what workers?

Answer: Not applicable.

**Question 20** Has the Trust received any formal claims from a trade union – recognised or otherwise – in the last 5 years for the in-housing of outsourced cleaners, caterers, porters and security guards?

Answer: No.

**Question 21** If so, what trade union and in respect of what workers?

Answer: Not applicable.

**Question 22** Have there been any negotiations between the Trust, private contractors and trade unions in the last 5 years in respect of pay, terms and conditions of employment or the insourcing of outsourced cleaners, caterers, porters and security guards?

Answer: No.

**Question 23** Has the Trust or any of the aforementioned private contractors entered into dispute with a trade union – recognised or otherwise – in the last 5 years in respect of pay, terms and conditions or the in-housing of outsourced cleaners, caterers, porters or security guards?

Answer: No.

**Question 24** If so, who were the parties to the dispute and what were the terms of the dispute?

Answer: Not applicable.