Information Governance
The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Telephone: 020 7655 4053
Email elft.foi@nhs.net
Website: https://www.elft.nhs.uk

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Our reference: FOI DA3447

I am responding to your request for information received 15th May 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

Request:

Could you please supply the information to the below questions:

Question 1. What reseller do you buy your software through?

Answer: The Trust buys its software through Insight and Trustmarque.

Question 2. Are there any favoured frameworks you tend to use?

Answer: This question does not fall under the Freedom of Information Act 2000 as this information is not recorded. Therefore, the Trust is unable to provide a response to this question.

Question 3. Who is the decision maker for IT Purchasing?

Answer: Edwin Ndlovu (Director of Operations) is the decision maker for IT purchasing.

Question 4. Who is your mobile phone provider?

Answer: The Trust's network provider is Vodafone.

Question 5. How many mobile devices, (laptops, mobiles, tablets do you have?

Answer: Approximately 6000.

Question 6. What Mobile Device Management Solution are you using and when is the renewal date?

Answer: The Trust uses the mobile device management solution provided by Vodafone and the renewal date is March 2021.

Question 7. What Mobile Threat Detection do you have in place for mobile devices and when is the renewal date?

Answer: The Trust does not have mobile threat detection in place as mobile devices are not networked.

Question 8. What Virtual Desktop Software do you have in place for remote workers and when is the renewal date?

Answer: The Virtual Desktop Software the Trust has in place for remote workers are the Virtual Private Network which renews in March 2023 and Virtual Desktop Infrastructure which renews in March 2021.

Question 9. Do you currently use a document security or digital rights management tool and when is the renewal date?

Answer: No, the Trust does not use a document security or digital rights management tool.

Question 10. What software does your Trust use for instant messaging?

Answer: The Trust uses Microsoft Teams and Skype for Business for instant messaging.

Question 11. Who do you currently use for your annual IT health checks and when is your next one due?

Answer: The Trust uses PEN testing via the NHS Digital funded scheme. The next health check was due in April 2020 and is currently being rescheduled.

Question 12. What email exchange server are you running? Cloud or on premise?

Answer: The email exchange server the Trust is running on is Cloud.

Question 13. What antivirus software/tool do you use and when is the renewal date?

Answer: The antivirus software/tool the Trust uses is Sophos Central, the renewal date is March 2025.

Question 14. What endpoint detection and response solution do you currently use?

Answer: The endpoint detection and response solution the Trust uses are Sophos and Microsoft ATP.

Question 15. Do you have a team within your IT department who are tasked with handling cyber incidents and attacks?

Answer: No, the Trust does not have a team within the IT department who are tasked with handling cyber incidents and attacks.

Question 16. Who currently provides services described below?

Question 16a. Assurance Services
- **Pen Testing**
- **Breach Simulation**
- **Adversarial Attack**

Answer: Please see below for assurance services.
- **Pen Testing –** NHS Digital
- **Breach Simulation** - NHS Digital
- **Adversarial Attack** - NHS Digital

Question 16b. Breach Management
- **Compromise Assessments**
- **Incident Response**
- **Digital Forensics**

Answer: Please see below for breach management.
- **Compromise Assessments –** Sophos EDR
- **Incident Response** – This is done internally
- **Digital Forensics** – The Trust does not pay for this service.

Question 16c. Strategic Services
- **Maturity Reviews**
- **Policy/procedure Reviews**

Answer: Please see below for strategic services.

- **Maturity Reviews** - NHS Digital
- **Policy/procedure Reviews –** NHS Digital

Question 16d. Framework Reviews

Answer: Framework reviews are done internally.