

**Information Governance**

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24 June 2020

**Our reference: FOI DA3452**

I am responding to your request for information received 23 May 2020 which you clarified on 27 May 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**Question 1. How many appointments were cancelled within your Community Mental Health Teams in April 2020?**

**Clarification**

**All Community Mental Health Teams within the Trust**

Answer: 2648 appointments were cancelled within Community Mental Health Teams in April 2020. These include appointments cancelled by patients and by the Trust.

**Question 2. How many referrals were made to Community Mental Health Teams in April 2020?**

**Clarification**

**All Community Mental Health Teams within the Trust.**

Answer: The Trust received 1150 referrals to Community Mental Health Teams in April 2020.