

Information Governance

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9 September 2020

Our reference: FOI DA3478

I am responding to your request for information received 25 June 2020. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Under the Freedom of Information (FOI) act I am submitting a request for information on your organisation's temporary staff management and spend. Please complete the below FOI questions.

Question 1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place

Answer: This information has been responded to here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3326.pdf>

Question 1b. What is the name of the MV/NV provider?

Answer: This information has been responded to here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3326.pdf>

Question 1c. Please provide the contract start and end date for this provider

Answer: 9th April 2020 to 8th April 2021

Question 2. How much did the organisation spend on agency (non-contract) staff and internal bank staff for the financial year 19/20 (April 2019 - March 2020). Please fill in the below to represent the agency and bank spend for each staffing group*-

Agency (non-contract) Spend 19/20-

Ambulance staff

Administration and Estates

Medical and Dental

Nursing and Healthcare Assistants

Healthcare Science

Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's

Internal Bank Spend 19/20-

Ambulance staff

Administration and Estates

Medical and Dental

Nursing and Healthcare Assistants

Healthcare Science

Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's

Staffing Group Clarifications-

Ambulance Staff- Both registered ambulance staff and support to registered ambulance staff

Administration & Estates - Non- Clinical staff and non-clinical support staff including non-clinical managers and administration officers

Medical & Dental- Registered Doctors and Dentists

Nursing and HCA Staff- Registered Nurses, Midwives and Health Care Assistants

**Healthcare Science - Registered qualified and other staffing working in defined healthcare scientist role
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's- Scientific staff, including registered Pharmacists, Psychologists, Social Workers etc**

Answer: Please see the table below:

Agency (non-contract) Spend 19/20-	£'000
Ambulance staff	-
Administration and Estates	820.6
Medical and Dental	7,328.2
Nursing and Healthcare Assistants	9,245.4
Healthcare Science	150.4
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's	531.2

Internal Bank Spend 19/20-	
Ambulance staff	-
Administration and Estates	4,801.0
Medical and Dental	1,001.7
Nursing and Healthcare Assistants	20,453.8
Healthcare Science	-
Scientific, Therapeutic and Technical Staff (STT) inclusive of AHP's	1,047.6

Question 3a. Does the organisation use a third party to provide a Direct Engagement (DE)/Outsourced Employment Solution? (This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model)

Answer: This information has been responded to here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3472.pdf>

Question 3b. What is the name of the DE/Outsourced Employment supplier? (e.g 247Time/Allocate, PlusUs, Retinue, Liaison etc.)

Answer: This information has been responded to here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3472.pdf>

Question 3c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example; Medical, Admin, Scientific etc. Please list all applicable

Answer: Medical and Allied health professionals (AHPs)

Question 3d. Does your DE supplier provide reporting as part of their service? For example, producing NHS Improvement weekly return reports

Answer: Yes – booking service availability, complaints, assignment timescales, assignment fulfilment, complaint checks, and invoice submission.

Question 3e. Please provide the contract start and end date for the DE supplier

Answer: 9th April 2020 to 8th April 2021

Question 3f. How much did the organisation spend in 19/20 for the provision of the direct engagement service?

Answer: £276,704.26