

## Information Governance

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I am responding to your request for information received 3 July 2020. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

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Chair: Mark Lam Chief Executive: Dr Navina Evans

Request:

Question 1. Does your Trust have teams/departments that handle any of the following: Application/Software Development, Websites, Technical innovation? Yes/No,

If Yes please name these teams/departments:

Answer: The Trust has a Digital Department.

Question 2. How many members are in these teams/departments? And what roles are the teams/departments made up of?

Answer: There are 26 staff members in the department which consist of: Data

Warehouse Manager, Information Manager, Principal Information Analyst, Senior Information Analyst, Analyst, Senior Business Intelligence Developer, Head of Business Intelligence, Associate

Director.

Question 3. What technologies do the teams/departments use? For example: HTML5, C#, SQL, .NET Core 2.0

Answer: The team uses SQL, SSRS and Power Bl.

Question 4. Are the developments of the teams/departments open source? Yes/No.

If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

Question 5. What software methodology do the teams/departments use?

Answer: The Trust does not develop software.

Question 6. Do the teams/departments develop front facing service user websites/apps? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

Question 7. Do the teams/departments work with clinical staff to formulate any innovative ideas they may have? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: The team works with clinical staff to support ideas on clinical

innovation within the scope of our clinical systems. We do not develop

new apps or software to support this.

Question 8. Have the teams/departments ever gone for external tenders for healthcare system developments? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

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Question 9. Have the teams/departments ever done developments for other trusts/external entities? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

Question 10. Have the teams/departments ever sold a development it has produced commercially? Yes/No, If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

Question 11. Have the teams/departments ever attempted to secure an innovation grant? Yes/No If Yes, please give any details you may be able to disclose regarding this.

Answer: No.

Question 12. Were the teams/departments used during the COVID-19 crisis? Yes/No If Yes, please give any details you may be able to disclose regarding this. If No, why wasn't it used?

Answer: Staff worked during the COVID-19 pandemic.

Question 13. Does your service provide mental health services? Yes/No If Yes, have the teams/departments been involved in developing these digitally/online?

Answer: East London NHS Foundation Trust is a mental and community health trust. We do not develop applications or software.

Question 14. Do the teams/departments feel they have good visibility within the Trust regarding the services they can offer? Yes/No, please give any details you may be able to disclose regarding this.

Answer: The FOI Act relates to recorded information. This information is not

recorded and therefore cannot be responded to.

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