

**Information Governance**

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**Our reference: FOI DA3529**

I am responding to your request for information received 23 August 2020. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**Question 1. Which organisation/s provide/s Independent Mental Health Advocacy for the child inpatients (aged under 18) in the Coborn Centre?**

Answer: Mind in Tower Hamlets and Newham

**Question 2. Does the contract with the advocacy provider/s require the provision of specific materials for children (aged under 18)?**

Answer: The contract is specifically for the ELFT Coborn Unit population aged under 18.

**Question 3. How many children (aged under 18) received support from an advocate in 2017/18, 2018/19 and 2019/20?**

Answer: In order to answer this question, staff would have to review each patient record to establish whether or not they have received support from an advocate as this is not recorded separately. Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 4. How many complaints from children (aged under 18) in the Coborn Centre and/or their parents were recorded in 2017/18, 2018/19 and 2019/20?  
(If you have information on the reason for those complaints please provide this).**

Answer: 0 formal complaints have been received by children in the Coborn Centre or their parents in 2017/18, 2018/19 and 2019/20

**Question 5. How many of the child inpatients who made a complaint received assistance from an independent advocate when making the complaint in 2017/18, 2018/19 and 2019/20?**

Answer: N/A

**Question 6. How many children (aged under 18) who were mental health inpatients over the last three years were looked after by children's services under section 20 or section 31 of the Children Act 1989?**

Answer: Please see the table below:

2017	12
2018	25
2019	14
2020	5 to date