

Information Governance

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29 September 2020

Our reference: FOI DA3541

I am responding to your request for information received 10 September 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayo Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Please could you let me know the answer to the questions below relating to the Trust's taxi and patient transport services?

Taxis

Question 1. Who currently provides the Trust's taxi service?

Answer: For the London directorate, Green Tomato Cars provides the Trust's taxi service. For the Luton directorate, Stroheim provides the Trust's taxi service. For the Bedfordshire directorate, AGS Cars provides the Trust's taxi service.

Question 2. What is the Trust's annual spend on all taxi services?

Answer: In the financial year 2019/2020, the Trust's annual spend on all taxi services was £550k.

Question 3. Who is responsible for managing this service and what are their phone, email and postal contact details?

Answer: Stevie Cavanagh is responsible for managing this service. Her contact details are: 020 7655 4202 and stevie_jay.cavanagh@nhs.net

Question 4. When will new suppliers be able to apply to join the framework or a new tender be posted?

Answer: The contracts expire in May 2022 when new suppliers will be able to apply to join the framework or a new tender will be posted.

Question 5. Where do you advertise this service for competitive tender?

Answer: The Trust advertises this service for competitive tender via Contracts Finder/OJEU.

Non-Emergency PTS (Patient Transport Services)

Question 1. Who currently provides the Trust's taxi service?

Answer: There is currently no contract for Non-Emergency PTS (Patient Transport Services).

Question 2. What is the Trust's annual spend on all taxi services?

Answer: Not applicable.

Question 3. Who is responsible for managing this service and what are their phone, email and postal contact details?

Answer: Not applicable.

Question 4. When will new suppliers be able to apply to join the framework or a new tender be posted?

Answer: Not applicable.

Chair: Mark Lam

Chief Executive: Dr Navina Evans CBE

We care

We respect

We are inclusive

Question 5. Where do you advertise this service for competitive tender?

Answer: The Trust advertises this service for competitive tender via OJEU, Proactis, Contracts Finder

Question 6. Are there any other non-emergency transport services tendered?

Answer: This is to be confirmed as the Trust is not going to market at present.