



East London
NHS Foundation Trust

Information Governance

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Website: <https://www.elft.nhs.uk>

14 October 2021

Our reference: FOI DA3606 and DA3607

I am responding to your requests for information received 26 October 2020. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Dear East London NHS Foundation Trust,

Chair: Mark Lam

Chief Executive: Paul Calaminus

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In relation to your Healthcare Agency supply of Temporary Workers could you please provide the answers to the following questions in the below table:

Question 1. Do you have a Master Vendor or Neutral Vendor arrangement in place?

Answer: The question has previously been responded to. The answer can be found here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3326.pdf>

Question 2. If yes, who is your current Master Vendor or Neutral Vendor Provider and which disciplines do they supply?

Answer: The question has previously been responded to. The answer can be found here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3326.pdf>

The disciplines they supply are Medical and Allied Health and Professions (AHP) locums.

Question 3. What fill rates are achieved with your Master Vendor or Neutral Vendor Provider in the various disciplines?

Answer: The fill rate at the end of August 2021 was 77% for AHP and 93% for Medical Locums.

Question 4. Are you charged a fee for the service and if so, what is the cost?

Answer: The detailed Charges breakdown for the provision of Services during the Term will include:

- Management Fee – Nil
- Licence Fee – Nil
- Implementation Fee – Nil
- Transaction Based Fee – 3.5% of Payment Value (this is defined as the value of any payment made by the Buyer to the Worker).

Question 5. What is the expiry date for your current contract/contracts?

Answer: This question has previously been responded to. The answer can be found here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3464.pdf>

In relation to your Bank workforce expenditure please could you provide answers to the following questions:

- Question 1. Do you use any external/3rd parties to manage your bank workforce?
- Question 2. If so, please provide the name of the provider and contract start and end dates.
- Question 3. Which bank software do you use and how long are you in contract with them?

Answer: These questions have previously been responded to. The answer can be found here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2020/March/Response%20-%20FOI%20DA3395.pdf>

Please provide the total agency spend of your Trust for the last financial year April 2019 to April 2020 and the total hours supplied by temporary agency staff to your Trust, for the following staffing categories:

Staffing Provision	Total Spend (FY 2019/20)	Total Hours (FY 2019/20)		
General Nursing				
Theatres (Nursing)				
Healthcare Assistants				
RMN's (Where applicable)				
Doctors (All specialisms)				
Non-Medical, Non-Clinical				
ENP/ANP				

Please provide the total amount spent on Bank Staff for your Trust during the last financial year April 2019 – April 2020, and the total hours supplied by these staff, for the following staffing categories:

Staffing Provision	Total Spend (FY 2019/20)	Total Hours (FY 2019/20)		
General Nursing				
Theatres (Nursing)				
Healthcare Assistants				

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RMN's (Where applicable)				
Doctors (All specialisms)				
Non- Medical, Non-Clinical				
ENP/ANP				

Answer: These questions have previously been responded to. The answer can be found here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3434.pdf>

The Trust does not split specialism further than what has previously been reported. The information is not held and therefore cannot be provided.

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