

**Information Governance**

The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

**Telephone:** 020 7655 4131

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

22 December 2020

**Our reference: FOI DA3631**

I am responding to your request for information received 30 November 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**

**Dear Sir/Madam, I am requesting the following information under the Freedom of Information Act (2000):**

**Question 1. Average number of patients referred to your psychological therapy/CBT services in relation to anxiety and depression per month between November 2017 up until the most recent data that is available. - If available, please include the gender, age bracket, ethnicity and sexual orientation of these patients.**

**Answer:** This information for the Trust's IAPT services is available here:

<https://digital.nhs.uk/data-and-information/publications/statistical/psychological-therapies-report-on-the-use-of-iapt-services>

The Trust's provider code is: RWK

It would take five hours in order to collate the information relating to other Trust psychological therapy services.

**Question 2. The median wait time for patients between referral to your psychological therapy/CBT services in relation to anxiety and depression per month between November 2017 up until the most recent data that is available. - If available, please include the gender, age bracket, ethnicity and sexual orientation of these patients.**

**Answer:** This information for the Trust's IAPT services is available here:

<https://digital.nhs.uk/data-and-information/publications/statistical/psychological-therapies-report-on-the-use-of-iapt-services>

The Trust's provider code is: RWK

It would take five hours in order to collate the information relating to other Trust psychological therapy services.

**Question 3. A breakdown of the referrals made to all of your services per month between November 2017, categorised based on the type of service patients were referred to up until the most recent data that is available. - If available, please include the gender, age bracket, ethnicity and sexual orientation of these patients.**

**Answer:** To answer this question, we would need to manually develop scripts to collate the information. This would take 11 hours.

Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

If you wish to refine your request to one question, we may be able to answer your request.

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*