



**East London**  
NHS Foundation Trust

**Information Governance**

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12 October 2021

**Our reference: FOI DA3633**

I am responding to your request for information received 2 December 2020. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Dear FOI Officer,**

**I want to make a Freedom of Information request, could you please send me the following information with regards to the organisation's Mobile Phones contract.**

**You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following information:**

**If there is more than one provider please split all the information including the annual average spend, number of connection, duration, contract dates and internal contact details.**

**Question 1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three**

Answer: The Trust has two network providers Vodafone (Mobile) and EE (SMS).

**Question 2. Annual Average Spend for each Network Provider - Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.**

Answer: The Trust's average spend over the last three years for Vodafone is £146,137.21. For EE the average spend is £66,291.84

**Question 3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.**

Answer: The Trust has 6349 Vodafone connections and 391 EE connections.

**Question 4. Duration of the contract- please state if the contract also includes contract extensions for each provider.**

Answer: The duration of the contract is three years, with no extension available. The duration of the EE contract is two years, with no extension available.

**Question 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)**

Answer: The start date of the contract for Vodafone is 23 September 2020. The start date of the contract for EE is 29 March 2019.

**Question 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.**

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Answer: The end date of the contract for Vodafone is 22 September 2023. The end date of the contract for EE is 29 March 2021.

**Question 7. Contract Review Date- Please can you provide me with a date when the organisation plans to review this contract.**

Answer: There are no future planned meetings scheduled for either contracts.

**Question 8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.**

Answer: Dr Mohit Venkataram, Executive Commercial Director  
[mohit.venkataram@nhs.net](mailto:mohit.venkataram@nhs.net), 020 7655 4260.

**Question 9. If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.**

Answer: Not applicable.

**Question 10. Please can you provide me with the latest information- If the organisations are currently out to tender please can you also state the approx. date of the award along with the information above.**

Answer: No project planned for either contracts.

**Question 11. Also if the contract in the response has expired/rolling please can you provide me with further information if available of the organisation's plans going forward with regards to mobiles and the current status?**

Answer: No project planned for either contracts. Any opportunities for tenders will be published on Contracts Finder.

**Question 12. If this contract was awarded within the past three months can you please provide me with a shortlist of suppliers that bid on the contract?**

Answer: The Vodafone contract was a "Direct Award". The EE contract was a call off with CCS.