

Information Governance

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24 December 2020

Our reference: FOI DA3642

I am responding to your request for information received 15 December 2020. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Good morning Please could you assist by answering the following questions

Question 1. What is the name of the main IT Solution used within the Emergency Department setting? 'An Emergency Department Information System (EDIS) is an extended EHR system used to manage data in. support of Emergency Department patient care and operations. The functions of an EDIS may be provided by a single application or multiple applications.' For example: Symphony, DXC EDIS

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust is a mental health and community health trust and does not have an Emergency Department. The information is not held and therefore not disclosable.

Question 2. What is the name of the PAS your Trust currently has installed? 'Patient Administration Systems (often abbreviated to PAS) developed out of the automation of administrative paperwork in healthcare organisations, particularly hospitals, and are one of the core components of a hospital's IT infrastructure.' For example: Servelec Rio, System C Medway

Question 3. What is the name of the Main Community Solution, used for Community and District Nursing? For example: TPP SystmOne, Advanced CareNotes, Servelec Rio

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested in these questions is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3596.pdf>

Question 4. What is the name of the Clinical Noting Solution used within the Trust? 'Clinical Noting Solution is fully-auditable electronic notes platform that allows clinicians to search, analyse and annotate patient case notes.' For example: G2 Speech, Meditech, DXC Lorenzo

Answer: The Clinical Noting Solution used in ELFT is Nuance DMO and eScription.

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

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Question 5. What is the name of the Trusts EPR Solution? 'EPR (electronic patient record system) will mean all patient information will be available electronically, on screen, at any hospital location, at any time. For example: DXC Lorenzo, Servelec Rio, System C Medway

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested in these questions is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3596.pdf>

Question 6. What is the name of the Pharmacy Stock Management Solution used within the Trust? 'Pharmacy inventory management involves the processes of ordering, receiving, and storing drugs, with the aim of ensuring drug availability while keeping costs down and working within storage capacity constraints' For example: EMIS, JAC

Answer: The Pharmacy Stock Management Solution used in ELFT is Wellsky.

Question 7. What is the name of the In-Patient e Prescribing solution used within the Trust? 'E-prescribing, or electronic prescribing is a technology that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.' For example: Meditech, EMIS, Cerner Millenium

Answer: The inpatient ePrescribing solution used in ELFT is Wellsky.

Question 8. What is the name of the Out-Patient e Prescribing solution used within the Trust? 'E-prescribing, or electronic prescribing is a technology framework that allows physicians and other medical practitioners to write and send prescriptions to a participating pharmacy electronically instead of using handwritten or faxed notes or calling in prescriptions.' For example: Meditech, EMIS, Cerner Millenium

Answer: The outpatient ePrescribing solution used in ELFT is EMIS and SystmOne.

Question 9. What is the name of the Order Communication Solution used within the Trust? 'Order Communications System (OCS) allows diagnostic tests and treatment services to be ordered instantly.' For example: Sunquest ICE, Civica Paris

Answer: The Order Communication Solution used in ELFT is TQuest; Sunquest ICE

Question 10. What is the name of the Diagnostic Reporting Solution used within the Trust? 'Electronic requesting and results reporting service, a web-based requesting and result reporting system that has been designed to operate within primary and secondary care. Usually used for Radiology, Cardiology and Laboratory reporting' For example: CliniSys Cyberlab, EMIS Review, DxC RadCentre, GE PACS, In-House

Answer: The Diagnostic Reporting Solution used in ELFT is Clinisys ICE, Cyberlab, PACS and HIE.