



East London
NHS Foundation Trust

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

16 February 2021

Our reference: FOI DA3656

I am responding to your request for information received 5 January 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Request:

We would like to know more about your L&D/HR systems, specifically used for training staff, whether that be for basic compliance or the upskilling of staff.

Specific Questions are detailed below

Question 1. Do you use an LMS (Learning Management System) within your organisation?

If yes, which organisation supplies this product/service to you?

Answer: The Trust uses Oracle Learning Management System (OLM) which is part of Electronic Staff Record (ESR).

**Question 2. Is your LMS supplied on a contract basis?
If yes, please confirm when the current contract comes to an end**

Answer: This is not supplied to the Trust on a contract basis; the contract for ESR is between the system supplier and NHS Business Services Authority on behalf of the Department of Health and Social Care.

Question 3. Do you receive any other services from your LMS supplier? E.g. eLearning content

Answer: Yes our eLearning is provided through our LMS.

**Question 4. Who is the key decision-maker for the aforementioned products/services?
If possible, please provide their contact details**

Answer: The person responsible for Trust contracts is Dr Mohit Venkataram, Executive Commercial Director, 020 7655 4260, mohit.venkataram@nhs.net