



East London
NHS Foundation Trust

Information Governance

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London
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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

3 February 2021

Our reference: FOI DA3661

I am responding to your request for information received 8 January 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

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Request:

Hello

I would like to submit a new FOI request.

All or some of the information provided previously has expired, i require an update on the questions below.

See my request below:

Contract 1

- Question 1. Current Lines/Voice Services (Analogue, ISDN VOIP, SIP etc) Provider- Please can you provide me with the name of the supplier for the contract.**
- Question 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- Question 3. Fixed Line- Contract Duration- the number of years the contract is for each provider**
- Question 4. Type of Lines- Please can you split the type of lines per each supplier? PSTN, Analogue, SIP**
- Question 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

Contract 2

- Question 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?**
- Question 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
- Question 8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable.**
- Question 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**
- Question 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Contract 3

- Question 11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

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Question 12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Question 13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

Contract 4

Question 14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?

Question 15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

Question 16. Contract Description: Please can you provide me with a brief description of the contract

Question 17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.

Question 18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

Question 19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

Question 20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contracts above.

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3050a.pdf>