

Information Governance

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London
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Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

5 October 2021

Our reference: FOI DA3673

I am responding to your request for information received 20 January 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Dear East London NHS Foundation Trust,

I am writing to make a Freedom of Information Request regarding the payroll software used at your organisation and its functionality. Please complete the FOI questions below for each system used at your organisation for each of the following worker types, indicating which worker type each system pays:

Substantive

Bank

Temporary

Question 1. Name of third-party payroll software

Answer: ESR

Question 2. Contract start date with supplier (dd/mm/yy)

Question 3. Contract end date with supplier (dd/mm/yy)

Question 4. Annual cost of the payroll software in 19/20?

Answer: The Trust has reviewed questions 2-4 of your request for information and reviewed under Section 1(1) of the Freedom of Information Act 2000 which states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not hold the information requested and it is therefore not disclosable.

This is provided free of charge to NHS organisations by the NHS Business Services Authority to NHS organisations ESR.communications@nhs.net. There is no contract start or end date to the Trust.

Question 5. Did the organisation use a framework to procure the supplier? If yes, please state the name of the framework used

Answer: Not applicable.

Question 6. Which staffing groups does the payroll software process e.g. Medical, Nursing & Healthcare Assistants, Allied Health Professionals, Admin & Clerical

Question 7. What is the frequency of your payroll? E.g. Weekly, Monthly

Question 8. What is the average monthly number of staff processed per payroll in the last 12 months?

Answer: The Trust has reviewed questions 2-4 of your request for information and reviewed under Section 1(1) of the Freedom of Information Act 2000 which states:

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ESR.communications@nhs.net.

Question 9. Does the payroll software integrate with ESR (Electronic Staff Record)?

Answer: Yes, the software used is ESR.

Question 10. Does the payroll software have an API integration that allows data transfer between the payroll system and NEST Pensions?

Question 11. Does the payroll software have an API integration that allows data transfer between the payroll system and NHS Pensions?

Question 12. What other third party systems does the payroll software integrate with? E.g. rostering system, HR systems etc.

Question 13. Does the software offer functionality to support Pension Caps?

Answer: The Trust has reviewed questions 2-4 of your request for information and reviewed under Section 1(1) of the Freedom of Information Act 2000 which states:

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**Question 14. Is your payroll managed:
A) In-house
B) Partly outsourced
C) Fully managed/fully outsourced**

Answer: C) Fully managed/fully outsourced

Question 15. Please state the name of your payroll service supplier

Answer: University Hospitals Birmingham NHS Foundation Trust.