

**Information Governance**

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**Our reference: FOI DA3683**

I am responding to your request for information received 27 January 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**I am researching potholes in carpark at the NHS hospitals throughout the UK. Please could you provide the following information relating to potholes across your estate in accordance with the requirements of the Freedom of Information (FOI) Act 2000?**

**Question 1. Please detail the annual spend for potholes on your estate since 2015**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

This information is not held in the format requested. If you would like the reactive costs spent on potholes, please do get in touch.

**Question 2. Please detail how much compensation has been paid out for any damage to vehicles/people due to potholes on your estate since 2015.**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

This information is not held by the Trust as it is not applicable.

**Question 3. How many potholes have been repaired on your estate, annually, since 2015?**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

The Trust does not hold this information. The potholes are not recorded by count but are recorded by risk.

**Question 4. How long do the pothole repairs normally last?**

**Question 5. Are the pothole repairs guaranteed?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

The Trust does not record the information in the way requested and therefore cannot provide the information.

**Question 6. How many potholes are there across your estate at present?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

The Trust does not record the information in the way requested and therefore cannot provide the information.

**Question 7. How frequently are the car parks checked for potholes?**

Answer: The Trust reviews car parks as part of the Bedford environmental audit, which occurs four times every year.

In London, the car park is checked daily by staff.

**Question 8. How many occasions were the potholes not repaired due to lack of funding?**

Answer: No recorded occasions of potholes not being repaired due to funding and all cases (risk) completed.