

Information Governance

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10 March 2021

Our reference: FOI DA3691

I am responding to your request for information received 29 January 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

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We are inclusive

Request:

Dear East London NHS Foundation Trust, I would like to request information under the Freedom of Information Act. Please could you provide the following information:

Question 1. What support do you offer for the family members of patients being treated for cancer within your NHS Trust? (Support can include anything that would contribute to the emotional well-being of an individual, such as support groups, counselling or advice).

Answer: In the Trust, staff would liaise with Cancer Nurse specialists to ensure no duplication. A referral would be made to relevant support services.

Question 2. Does your NHS Trust provide any tailored support specifically for young people (under 25s) who have family members being treated for cancer?

Question 3. If so, please could you provide details.

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not provide tailored support specifically for young people (under 25s) and therefore does not hold the information requested.

Question 4. Are services actively offered to patients' family members, or do they have to approach the Trust themselves to request support?

Answer: If a patient has been referred to the service, the family would be a part of the initial assessment and any needs identified would be part of a care plan, along with support from Macmillan.