

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

28 September 2021

**Our reference: FOI DA3692**

I am responding to your request for information received 2 February 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**  
Dear East London NHS Foundation Trust,

**Can you please supply the following information:**

**Question 1. Who is the Trust's current supplier for their Electronic Patient Record?**

**Question 2. What are the contract start and end dates for the Electronic Patient Record?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:  
*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3596.pdf>

**Question 3. Do you have a digital system for Order Communications within the hospital? If so, could you please provide the name of the supplier?**

Answer: The Trust uses T-Quest and Anglia ICE to directly request pathology tests from our systems.

**Question 4. Do you use this Order Comms system for your hospital at night process?**

Answer: No.

**Question 5. When was the Order Comms solution implemented?**

Answer: Anglia ICE: 2020  
TQuest: 2018-19

**Question 6. Is the Trust working on or have they achieved a HIMMS level to support clinical use of technology? If so, what level and when was it achieved/when will it be achieved?**

Answer: No.