



**East London**  
NHS Foundation Trust

**Information Governance**

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2 March 2021

**Our reference: FOI DA3707**

I am responding to your request for information received 16 February 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Interim Chief Executive: Paul Calaminus

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*We respect*

*We are inclusive*

**Request:**

**Dear FOI team,**

**I am requesting the below information under the 2000 Freedom of Information Act, please respond within 20 working days to the questions submitted below.**

**Question 1. Do you outsource your Staff Bank to a third-party provider?**

**If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'**

**a. Who is the provider that you have outsourced to? If different providers are used for different staffing groups, please state all, and indicate which staffing group each is used for**

**b. What date was this contract awarded?**

**c. When is this contract due to end?**

**d. Was this contract awarded as a result of a tender process or via a direct award?**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not outsource staff bank to a third-party provider. The information is not held and therefore not disclosable.

**Question 2. Do you use a third-party Vendor Management System for your agency supply?**

**If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'**

**a. Who is the provider of your VMS? If different systems are used for different staffing groups, please state all, and indicate which staffing group they are used for**

**b. What date was this contract awarded?**

**c. When is this contract due to end?**

**d. Was this contract awarded as a result of a tender process or via a direct award?**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

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East London NHS Foundation Trust does not use third-party Vendor Management System for our agency supply. The information is not held and therefore not disclosable.

**Question 3. Do you use a third-party to provide Direct Engagement services to any staff group?**

Answer: The Trust does use a third-party to provide Direct Engagement services.

**If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'**

**a. Who is your Direct Engagement provider? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for**

Answer: INGAGE is the supplier and Fieldglass is the platform for Medical Locum Drs and AHP.

**b. What date was this contract awarded?**

Answer: 1 April 2018

**c. When is this contract due to end?**

Answer: 31 March 2021

**d. Was this contract awarded as a result of a tender process or via a direct award?**

Answer: Direct award

**Question 4. Do you use a recruitment process outsourcing model (RPO) for substantive staff at your Trust?**

**If you have answered yes, please also provide answers to the following questions, otherwise please stipulate 'N/A'**

**a. Who is the provider that you have outsourced to? If different providers are used for different staffing groups, please state all, and indicate which staffing group they are used for**

**c. What date was this contract awarded?**

**d. When is this contract due to end?**

**e. Was this contract awarded as a result of a tender process or via a direct award?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not use a recruitment process outsourcing model (RPO) for substantive staff. The information is not held and therefore not disclosable.

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