



**East London**  
NHS Foundation Trust

**Information Governance**

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Website: <https://www.elft.nhs.uk>

6 April 2021

**Our reference: FOI DA3726**

I am responding to your request for information received 9 March 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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Chair: Mark Lam

Chief Executive: Paul Calaminus

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**Request:**

**Hello FOI Team,**

**I am writing to you under the Freedom of Information Act 2000 to request the following information from Video Conferencing / AV-VC / Digital Team.**

**Please may you provide me with:**

**Question 1. Do you have any video conferencing hardware? If so what manufacturer and model?**

Answer: The Trust uses Cisco WebEx Room 55 and Microsoft Teams.

**Question 2. Is there a support contract in place for this equipment?**

Answer: Yes

**Question 3. How many systems / meeting room systems do you have? Across how many sites?**

Answer: Approximately 100 meeting rooms across 130 sites.

**Question 4. What video conferencing platforms do you use with this video conferencing hardware?**

Answer: WebEx, also use Teams on laptops.

**Question 5. What solutions are being used for Video Consultations at present? When is the next review of this contract?**

Answer: WebEx, Teams, Clinic.co, AccuRx, limited Zoom.

The contract is due to be next reviewed in July 2022.

**Question 6. Do you use a video conferencing platform for interoperability (i.e.. Teams to Zoom, Zoom to Webex etc)?**

Answer: Yes.

**Question 7. Does the organisation use Microsoft Teams for video conferencing? Has its usage overtaken any previous video conferencing tool in place before Microsoft Teams' implementation?**

Answer: Yes, Microsoft Teams usage has overtaken previous video conferencing tool previously in place.

**Question 8. Who is in charge of the Video Conferencing Estate / Equipment? What is their email address?**

Answer: Usman Malik, ICT Server Manager [Usman.malik2@nhs.net](mailto:Usman.malik2@nhs.net)

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