



**East London**  
NHS Foundation Trust

**Information Governance**

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London  
E2 9NJ

Email [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

Website: <https://www.elft.nhs.uk>

4 May 2021

**Our reference: FOI DA3749**

I am responding to your request for information received 31 March 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

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*We respect*

*We are inclusive*

**Request:**

**Hello,**

**I am writing to you under the Freedom of Information Act 2000 to request the following information from your NHS Trust.**

**Please provide the information to the following questions by responding to this email address.**

**Question 1. The name of your NHS trust**

Answer: East London NHS Foundation Trust.

**Question 2. The total number of physical assaults against NHS staff from members of the public and patients that occurred during the following financial year:**

- a. April 2020 - March 2021**
- b. April 2019 - March 2020**

Answer: a. April 2020 - March 2021 = 1458  
b. April 2019 - March 2020 = 1295

**Question 3. The total number of verbal assaults (including hate crime and all other verbal attacks) against NHS staff from members of the public and patients that occurred during the following financial year:**

- a. April 2020 - March 2021**
- b. April 2019 - March 2020**

Answer: a. April 2020 - March 2021 = 380  
b. April 2019 - March 2020 = 342

**Question 4. How many reports of hate crime against NHS staff from members of the public and patients occurred during the following financial year:**

- a. April 2020 - March 2021**
- b. April 2019 - March 2020**

Answer: The Trust has reviewed this question under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*
- (b) if that is the case, to have that information communicated to him.*

The Trust does not hold information on reports of hate crimes. The information is not held as requested and therefore, not disclosable.

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