



East London
NHS Foundation Trust

Information Governance

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11 May 2021

Our reference: FOI DA3762

I am responding to your request for information received 13 April 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

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Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Please could I request the following information under the Freedom of Information Act on the treatment of patients with Long Covid.

Question 1. The number of patients who have been referred for assessment at your Long Covid clinic, in the period between December 2020 and 31 March 2021. If possible, please could I have this data broken down by day.

Answer: The below information is the number of referrals to the service by month, it includes referrals yet to be triaged as well as accepted and rejected referrals. The information starts from January as this is when reporting commenced.

Month	Referrals
January	40
February	68
March	77

Question 2. Of these, the number of patients who were assessed and then the number that were offered treatment over the same period. If possible, please could I have this information broken down by the type of treatment offered, e.g. physiotherapy, rehabilitation services, or other specialist treatment.

Answer: Treatment is deemed to have started at the point of assessment.

The below information shows the number of patients that have been assessed (clinical telephone assessment) by the service from January to March 2021.

Month	No of Assessments
January	3
February	11
March	26

Question 3. The average waiting time in days between a patient being referred for assessment at the Long Covid clinic and receiving treatment.

Answer: The below calculation is based on the patients that are appropriate and is the length of time from being accepted to receiving a clinical telephone assessment.

Month	Average LOT
January	14 days
February	25 days
March	39 days

Question 4. The five longest waiting times for patients between being referred for assessment at the Long Covid clinic and receiving treatment.

Answer: The below based on only the patients that have received a telephone assessment. The calculation is the length of time from accepting the referral to the patient receiving a clinical telephone assessment from January to March 2021.

Patient	LOT
Patient 1	52 days
Patient 2	50 days
Patient 3	49 days
Patient 4	49 days
Patient 5	47 days