



East London
NHS Foundation Trust

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

20 May 2021

Our reference: FOI DA3772

I am responding to your request for information received 16 April 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Request:

Question 1. Name of software you currently use for medics rostering?

Question 2. Name of software you currently use for nurse rostering?

Question 3. Name of software you currently use for AHP rostering?

Answer: The name of the software used for medics, nurse and AHP rostering is Allocate HealthRoster.

Question 4. Name of software you currently use as a Vendor Management System?

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2019/December/Response%20-%20FOI%20DA3326.pdf>

Question 5. The date the contract for the software you currently use for medics rostering was signed?

Question 6. The date the contract for the software you currently use for nurse rostering was signed?

Question 7. The date the contract for the software you currently use for AHP rostering was signed?

Answer: The contract for the software the Trust currently uses for medics, nurse and AHP rostering was signed 30 May 2018.

Question 8. The date the contract for the software you currently use as a Vendor Management System ?

Question 9. The date the contract for the software you currently use for medics rostering expires?

Question 10. The date the contract for the software you currently use for nurse rostering expires?

Question 11. The date the contract for the software you currently use for AHP rostering expires?

Question 12. The date the contract for the software you currently use as a Vendor Management System ?

Answer: The date of the contract for the software in questions 8-11 is: 30 May 2018 – 29 May 2023.

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Question 13. The value of the contract for the software you currently use for medics rostering?

Question 14. The value of the contract for the software you currently use for nurse rostering?

Question 15. The value of the contract for the software you currently use for AHP rostering?

Question 16. The value of the contract for the software you currently use as a Vendor Management System ?

Answer: The total contract price for questions 13-16 is £839,296.

Question 17. The number of medics actively e-rostered at your Trust?

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 22 of the FOI Act states:

Information intended for future publication.

(1)Information is exempt information if—

(a)the information is held by the public authority with a view to its publication, by the authority or any other person, at some future date (whether determined or not),

(b)the information was already held with a view to such publication at the time when the request for information was made, and

The implementation started recently and is set to finish in August 2021. The information will therefore be available in the future.

Question 18. The number of nurses actively e-rostered at your Trust?

Answer: 2975.

Question 19. The number of AHPs actively e-rostered at your Trust?

Answer: 1055

Question 20. Name of the framework the medics e-rostering software was procured using?

Question 21. Name of the framework the nurse e-rostering software was procured using?

Question 22. Name of the framework the AHP e-rostering software was procured using?

Answer: The framework used for software identified in questions 20, 21 and 22 is Healthtrust Europe Framework HTE-01525.2 (Lot 2 – software)

Question 23. Who is the Senior Responsible Officer for e-rostering at your Trust?

Answer: Tanya Carter, Director of People & Culture

Chair: Mark Lam

Chief Executive: Paul Calaminus

We care

We respect

We are inclusive

Question 24. Do any of your rostering systems integrate with ESR?

Answer: Yes.

Question 25. What level of attainment did you achieve for e-rostering in the 2019 survey?

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

This information is not held by East London NHS Foundation Trust.