

Information Governance

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27 April 2021

Our reference: FOI DA3784

I am responding to your request for information received 25 April 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey

Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

We care

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam Chief Executive: Paul Calaminus

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Request:

We care

My request relates to your maternity services. I would like the information to be broken down according to year, hospital (s) and type of birth (labour ward, birth centre, home birth etc). I would like to request the following information:

- Question 1. How many complaints you have received from mothers who used your maternity services between 1 January 2018 and 24 April 2021.
- Question 2. A breakdown of the allegations made in each complaint.
- Question 3. What the outcome was of each complaint.

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

East London NHS Foundation Trust is a mental health and community health trust and does not have maternity services and therefore does not hold the information requested. The Trust does have perinatal mental health services. If you require the information for these services, please do let us know.

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