

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

8 June 2021

**Our reference: FOI DA3826**

I am responding to your request for information received 3 June 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Dear NHS Acute Hospital Trust,**

**Using the Freedom of Information Act, please could you provide the following data:**

- Question 1. Do you employ your own security staff or are they supplied by an external provider?**
- Question 2. Over the past three years, year on year, how many incidents of alleged physical and verbal abuse against patients by security staff have been logged by your Trust?**
- Question 3. Over the past three years, year on year, how many of these incidents were alleged to have taken place in Accident and Emergency?**
- Question 4. Are all these incidents logged and, if so, what system does your Trust use - eg: DATIX**
- Question 5. How were these incidents described; eg: physical, verbal, restraint etc ...**
- Question 6. Year on year, and for the past three years, how many of these incidents were investigated?**
- Question 7. Year on year, and for the past three years, what were the outcomes of these investigations?**

**Answer:** The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:

*Any person making a request for information to a public authority is entitled—*

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*
- (b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust is a mental health and community health trust and not an Acute trust. Therefore does not hold the information requested.

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