

Information Governance

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London
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Website: <https://www.elft.nhs.uk>

7 December 2021

Our reference: FOI DA3836

I am responding to your two requests for information, both received on 7 June 2021. As these requests were received on the same day, they have been aggregated and responded to in one response. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliff House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request 1:

Dear FOI Coordinator / Information Governance Officer, I am writing to make a request under the Freedom of Information Act in relation to medic rostering at your organisation. Please complete the questions below-

Question 1. Does the organisation use an external supplier to supply software for the rostering of medics/clinicians

Answer: Yes.

Question 2. If so, which supplier does the organisation use

Answer: Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3772.pdf>

Question 3. What was the annual cost to the third party in 19/20?

Answer: £146,218

Question 4. Please can you provide the contract start and end date?

Answer: Section 21(1) of the FOI Act states:
(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The contract register is available here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/Appendix%20DA3963.xlsx>

Request 2:

Dear FOI Coordinator / Information Governance Officer, I am writing to make a request under the Freedom of Information Act in relation to Job Planning at your organisation, including information relating to your use of job planning and third-party suppliers. Please complete the questions below-

Question 5. Does the organisation use an external supplier to manage job planning?

Question 6. If so, which supplier does the organisation use?

Question 7. What was the annual cost to the third party in 19/20?

Question 8. Please can you provide the contract start and end date?

Question 9. Did the organisation procure the supplier via a framework? If so, which framework?

Question 10. What % of the third-party job planning system has been rolled out across the trust?

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Answer: The Trust has reviewed questions 5-10 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3542.pdf>

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