Information Governance
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22 June 2021

Our reference: FOI DA3860

I am responding to your request for information received 21 June 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey
Information Governance Manager

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:
Dear FOI Team,

I am a journalist who is researching the training and use of hospital security guards in an acute hospital setting.

The data you kindly provide will be compiled with other responses from each of the acute hospital trust across England to help produce a clear picture of the situation across the country.

In is anticipated that this data will be used as part of a report.

Using the Freedom of Information Act, please could you search your database (DATIX/ULYSES or other) and provide the data in response to the following inquiries:

Question 1. **Year on year and for the past three calendar years, please could you provide figures for the number of times a DATIX/ULYSES or (please state other) your records keeping system holds, that relate to a report of "uncooperative patient behaviour" (or similar description which may include "violence and aggression") was raised.**

Question 2. **Year on year and for the past three calendar years, how many of the above reports of "uncooperative patient behaviour" (or similar description which may include "violence and aggression") resulted in an action by hospital security and how is this action described: eg: chemical, environmental, mechanical, physical or psychological**

Question 3. **What is your Trust policy on the restraint and detention of "uncooperative" patients?**

Question 4. **Which nationally recognised training framework and to which standards are your security staff trained? Eg: MAYBO, SAFESKILLS etc …**

Question 5. **What level of DBS checks are used when hiring your security staff?**

Question 6. **How often are your security staff DBS checked?**

Question 7. **What are the minimum training standards and qualifications required of security staff carrying out patient "bed watch" duties?**

Question 8. **Year on year and for the last three calendar years, how many patient "bed watch" shifts did your hospitals need?**

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 1(1) of the FOI Act states:
Any person making a request for information to a public authority is entitled—
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.

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East London NHS Foundation Trust is a mental health and community health trust and not an acute Trust. We therefore do not hold the information requested.