

Information Governance

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Website: <https://www.elft.nhs.uk>

25 November 2021

Our reference: FOI DA3862

I am responding to your request for information received 23 June 2021 and your request for an internal review on 12 November 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request

System definitions:

Chair: Mark Lam

Chief Executive: Paul Calaminus

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- **Digital Dictation - Device used to record audio and share recordings digitally;**
- **Voice Recognition - Identifies and translates spoken words into text. Used to complete tasks or transcribe documents.**

We are currently updating data on your trust's Digital Dictation and Voice Recognition systems. Can you please complete the fields below with what you currently hold?

System type can also be 'No System Installed' if your trust does not use the system:

Question 1. Digital dictation:

- System type -**
- Supplier name -**
- System name -**
- Date installed -**
- Contract expiration -**
- Notes -**

Answer: System type - Digital dictation
Supplier name - Nuance
System name - Winscribe
Date installed – 01/04/21
Contract expiration -14/05/2023

Question 2. Voice Recognition:

- Supplier name -**
- System name -**
- Date installed -**
- Contract expiration -**
- Notes -**
- System type -**

Answer: System type - Voice Recognition
Supplier name - Nuance
System name – Dragon Medical One
Date installed – 30/03/2020
Contract expiration – 14/05/2023

If applicable:

Question 3. Can you let us know who supplies your digital dictation hardware devices?

Answer: Nuance Communications Ltd.

Question 4. How many digital dictation devices does your trust have?

Answer: The Digital Dictation software we use does not require dictation devices. It uses voice recognition software on phones / headsets.

Question 5. When was the procurement date of the digital dictation devices?

Answer: Not relevant.

Chair: Mark Lam

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