

**Information Governance**

The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

Email [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

Website: <https://www.elft.nhs.uk>

2 September 2021

**Our reference: FOI DA3886**

I am responding to your request for information received on 15 July 2021 which you clarified on 21 July and 28 July 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Dear Team**

**Question 1. Can you confirm how many black residents are service users?**

**Clarification: Citizens across NEL that you serve and identify as Black British/Black African et al.**

**Includes those that identify as Mixed - White & Black Caribbean and Mixed - White & Black African?**

**Can you confirm that service users are those currently using the service? Current and previous.**

**Clarification: Over the last 3 years.**

Answer: Since 2018, 11,673 all clients have identified and are recorded as Black or Mixed Black.

**Question 2. How many have been discharged back to PCN over the past year?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not record on our clinical system a discharge reason. The Trust does not hold the information requested and it is therefore not disclosable.

**Question 3. How many have disengaged over the past 2 years?**

Answer: 210 clients.

“Disengaged” has been defined as Care Incomplete - Discharge after Did Not Attend, Did Not Respond to Request or Discharged against professional advice.

**Question 4. How many are in acute care across NEL?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust is a mental and community health trust. The Trust does not hold the information requested and it is therefore not disclosable.

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**Question 5. Are you able to confirm how many black service users have been misdiagnosed, or moved from one pathway to another?**

**Clarification: Please could you define “misdiagnosed”? - As per NHS England guidelines, moved from bi polar to the PD pathway.**

**Please clarify regarding “moved from one pathway to another” - as above.**

**Clarification**

**Can you please advise as staff will require a timescale of “previous” service users - 3 years**

Answer: 1162 clients