

Information Governance

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21 September 2021

Our reference: FOI DA3890

I am responding to your request for information received 16 July 2021 which you clarified on 5 August. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Hi,

I'm conducting some research and your assistance would be greatly appreciated.

I would like to utilise the freedom of information act to receive the following information:

Question 1. a) Who is the Head of Procurement at your Trust responsible for approving nursing agency use?

b) Who is/are the Temporary/Flexible Staff Managers responsible for the management of this service?

Question 2. Please provide the contact information (direct phone number and email address) in relation to both question 1 a) and b)

Answer: Mohit Venkataram, Executive Commercial Director,
mohit.venkataram@nhs.net 020 7655 4260

Question 3. Please can you outline your off framework agency spend for each of the following staff groups between September 05 2019 to July 11, 2021?

- a) RGNs (ward nurse) Band 5
- b) RCNs Band 5
- c) Healthcare assistance Band 2
- d) RMNs Band 5
- e) Specialist ITU nurses Band 5 and 6
- f) CPNs Band 6
- g) Scrub Nurses Band 5
- h) ODPs
- i) Theatre Nurse Band 5 and Band 6
- j) A&E Nurses Band 5 and Band 6
- k) General Practitioners (GP)
- l) Advance Nurse Practitioners
- m) Nurse Practitioners
- n) Advance Clinical Practitioners

Clarification: Between the beginning of September till the end of July will suffice – Thank you.

Answer: Please see table below:

| Non Ward Based Agency | Total Amount (£) |
|------------------------|------------------|
| Agency Nursing: Band 2 | 1,714 |
| Agency Nursing: Band 3 | 64,052 |
| Agency Nursing: Band 4 | 108,333 |
| Agency Nursing: Band 5 | 3,584,024 |
| Agency Nursing: Band 6 | 8,568,354 |
| Agency Nursing: Band 7 | 683,063 |
| Agency Nursing: Band 8 | 81,234 |
| Ward Based Agency | |

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| | |
|------------------------|---------|
| Agency Nursing: Band 2 | 902 |
| Agency Nursing: Band 3 | 4,722 |
| Agency Nursing: Band 4 | |
| Agency Nursing: Band 5 | 365,215 |
| Agency Nursing: Band 6 | 107,190 |
| Agency Nursing: Band 7 | 939 |
| Agency Nursing: Band 8 | |

Question 4. Following the same breakdown of staff groups in question 3 how many off framework shifts have been unfilled between September 05 2019 to July 11, 2021?

Clarification: Between the beginning of September till the end of July will suffice – Thank you.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

The Trust does not hold the information requested and it is therefore not disclosable.

Question 5. Since the start of January 2019 to present please provide the current charge rate from Off Framework agencies Nursing providers a clear breakdown of the workers pay rate and agency commission?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review over 13,000 invoices.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 6. Based on the above information who are your current Off Framework agencies and how many shifts have been booked for each month from September 05 2019 to July 11, 2021?

Clarification: Between the beginning of September till the end of July will suffice – Thank you.

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Answer: The Trust does not record the number of shifts worked.

Please see table below for the current off framework agencies.

3d Recruit Ltd
Allied Health Staffing Solutions Ltd
Applocum Nursing Ltd
Archer Resourcing Ltd
Austin Dean Recruitment
Baxter Healthcare Ltd
Blue Arrow Ltd
Careersite.Biz Ltd
Caritas Recruitment Ltd
Computer Futures
Coyle Personnel Plc
Daisy Bogg Consultancy
Eligo Medical Ltd
Enviva Complex Care Ltd
Enviva Paediatric Care Ltd
Falcon Recruitment & Training
Felgains Ltd
Hcl Social Care Ltd
Hcl Workforce Solutions
Infermiera Healthcare Ltd
Kare Plus Redbridge
Labcold Ltd
Lantum Ltd
Locum Staffing Ltd
Locumreach Ltd
Mars Secure Transport & Recruitment
Service
Match Options Ltd
Medical 24
Medical Locum Recruitment Trading As
Locum Meds
Medicure Professionals Ltd
Msi Recruitment Ltd
Premium Staff Ltd
Pristerm Ltd
Promedical Personnel Ltd
Red Sector Recruitment Ltd
Sensible Locums Ltd
Seven Resourcing Ltd
Staffing Professionals Ltd
Tripod Partners
Trustlocums

Question 7. Can you please provide the charge rates for the below nursing levels that Off Framework have been charging you since September 05 2019 to July 11, 2021?

a) RGNs (ward nurse) Band 5

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- b) **RCNs Band 5**
- c) **Healthcare assistance Band 2**
- d) **RMNs Band 5**
- e) **Specialist ITU Nurses Band 5 and 6**
- f) **CPNs Band 6**
- g) **Scrub Nurses Band 5**
- h) **ODPs**
- i) **Physiotherapists**
- j) **Radiographers**
- k) **General Practitioners (GP)**
- l) **Advance Nurse Practitioners**
- m) **Nurse Practitioners**
- n) **Advance Clinical Practitioners**

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review over 13,000 invoices.

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