

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

7 September 2021

Our reference: FOI DA3898

I am responding to your request for information received 28 July 2021 which you clarified on 12 August 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Dear Sir/Madam, I would like to request information under the Freedom of Information Act. Please could you provide the information requested in the table for each of your main sites as identified below.

Good Morning,

Apologies the table did not format correctly when I sent my request. Please see below for the information I was asking for.

I would like to request information under the Freedom of Information Act. Please could you provide the information requested in the table for each of your main sites as identified below.

Service	Inhouse <i>(please tick)</i>	Outsource <i>(please tick)</i>	Name of Service Provider	Contract Start Date	Contract End Date	Retender Date	Annual Expenditure
Hard FM							
Cleaning							
Portering							
Patient Catering							
Staff / Visitor Catering							
Security							

Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) for these services?

Name:

Role:

Email:

Answer: John Hill, Director of Estates, Facilities & Capital Development,
john.hill1@nhs.net

Please see table below:

Service	Inhouse	Outsource	Name of Service Provider	Contract	Contract	Retender	Annual Expenditure
	(please tick)	(please tick)		Start Date	End Date	Date	
Hard FM		✓	Rydon	May 2020	April 2023		£1,832,401.46
Cleaning		✓	G4S	December 2019	November 2021	Now	£9,749,879.60
Portering		✓	G4S				
Patient Catering		✓	G4s				
Staff / Visitor Catering		N/A					
Security		N/A					

Note:

- The annual revenue cost declared is for financial year 2020/21
- The G4S contract is all inclusive of cleaning, porters, patient catering, patient bedding and linen. They do not break down their costs into component parts.

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