



**East London**  
NHS Foundation Trust

**Information Governance**

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London  
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Website: <https://www.elft.nhs.uk>

23 November 2021

**Our reference: FOI DA3904**

I am responding to your request for information received 29 July 2021 and your request for an internal review due to a delay on 16 November 2021. I am sincerely sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliff House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Dear East London NHS Foundation Trust,**

**Please can you provide information on the following services:-**

**Question 1. Mobile Telephone Supplier & Contract end date**

Answer: Vodafone - 16/08/2022  
EE - 23/03/2023

**Question 2. Fixed Line Voice Supplier & Contract end date**

Answer: Virgin - 17/07/2022  
BT – 01/12/2023  
Babble – 31/01/2022  
CTalk – 01/09/2024

**Question 3. SIP/VoIP/Cloud Telephony Supplier & Contract end date**

Answer: Virgin Media Business – 13/07/2022

**Question 4. Managed WiFi Supplier & Contract end date**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—  
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation does not have a managed WiFi supplier. The Trust does not hold the information requested and it is therefore not disclosable.

**Question 5. Wide Area Network Supplier & Contract end date**

Answer: Virgin Media Business – 13/07/2022

**Question 6. PBX Supplier & Contract end date**

Answer: Virgin Media Business – 13/07/2022

**Question 7. Firewall/Antivirus Supplier & Contract end date**

Answer: Virgin Media Business – 13/07/2022

**Question 8. Internet Supplier & Contract end date**

Answer: Virgin Media Business – 13/07/2022