

**Information Governance**

The Green  
1 Roger Dowley Court  
Russia Lane  
London  
E2 9NJ

**Email** [elft.foi@nhs.net](mailto:elft.foi@nhs.net)

**Website:** <https://www.elft.nhs.uk>

18 October 2021

**Our reference: FOI DA3918a**

I am responding to your request for information received 20 September 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Question 1. Could you please provide your total OFF-Framework agency spend between 1<sup>st</sup> of March 2020 to 31<sup>st</sup> of March 2021 for  
A. Nurses (all bands and specialties)**

Answer: The total Off-Framework agency spend between 1 March 2020 and 31 March 2021 is £6,080,064.

**B. General Practitioners, Nurse Practitioners (all types/seniorities). Please answer A & B individually**

Answer: There are no agency costs against Agency Locum General Practitioner.

**Question 2. Same question as above but for between April 1<sup>st</sup> 2021 to Present day**

Answer: The total Off-Framework agency spend between 1 April 2021 to 31 August 2021 is £2,765,920.

**Question 4. Who is responsible for approving the use of Healthcare Recruitment agencies for temporary staff?**

**A. Please provide their work email address and work phone number (or extension if unable to provide a direct line)**

**Question 5. Who is responsible for approving the use of Healthcare Recruitment agencies for permanent staff?**

**A. Please provide their work email address and work phone number (or extension if unable to provide a direct line)**

Answer: The person in charge of approving agencies for both temporary and permanent staff is Mohit Venkataram, Executive Commercial Director, [mohit.venkataram@nhs.net](mailto:mohit.venkataram@nhs.net) 020 7655 4260

**Question 6. Please can you confirm the total number of unfilled shifts between 1<sup>st</sup> of August 2020 to present day 2021 for:**

- A. Nurses (All Bands & Specialties)**
- B. Healthcare Assistants (HCA's)**
- C. Doctors (All Bands & Specialties)**
- D. General Practitioners (GP's), Advance Nurse Practitioners (ANP's) & Nurse Practitioners**

Answer: Please see table below:

<b>Unfilled bank shifts Aug 1 2020 - Aug 31 2021</b>	
Nursing	12007
HCA	10114

Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*
- (b) if that is the case, to have that information communicated to him.*

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

East London NHS Foundation Trust does not hold the information for Bank shifts for GP's as they do not report their hours on our systems. The Trust does not hold the information requested and it is therefore not disclosable.

Chair: Mark Lam

*We care*

*We respect*

Chief Executive: Paul Calaminus

*We are inclusive*

**Original Request:**

**Question 1. Could you please provide your total OFF-Framework agency spend between 1<sup>st</sup> of March 2020 to 31<sup>st</sup> of March 2021 for C. Nurses (all bands and specialties)**

**D. General Practitioners, Nurse Practitioners (all types/seniorities). Please answer A & B individually**

Answer: This question could be responded to within the timeframe.

**Question 2. Same question as above but for between April 1<sup>st</sup> 2021 to Present day**

Answer: This question could be responded to within the timeframe.

**Question 3. Please provide the hourly charge rate for the below Staff Groups/Specialties supplied to your hospital/trust by OFF-Framework recruitment agencies between the beginning of April 2021 to present day. Please answer individually and specify if the charge rate was for a Day, Night, Saturday or Sunday/Bank holiday shift.**

- A. Registered General Nurse (RGN)**
- B. Critical Care / ITU / ICU Nurses**
- C. A&E Nurses**
- D. Paediatric Nurses**
- E. Orthopaedic Nurses**
- F. Operating Department Practitioners (ODP)**
- G. Theatre Nurses**
- H. Midwives**
- I. Healthcare Assistant (HCA)**
- J. Registered Mental-Health Nurse (RMN)**
- K. Community Psychiatric Nurses (CPN)**
- L. General Practitioners (GP)**
- M. Nurse Practitioners / ANPs**

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

*Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit*

The Trust has reviewed your request for information and in order to collate this information, staff would have to review a large number of invoices.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 4. Who is responsible for approving the use of Healthcare Recruitment agencies for temporary staff?  
B. Please provide their work email address and work phone number (or extension if unable to provide a direct line)**

Answer: This question could be responded to within the timeframe.

**Question 5. Who is responsible for approving the use of Healthcare Recruitment agencies for permanent staff?  
B. Please provide their work email address and work phone number (or extension if unable to provide a direct line)**

Answer: This question could be responded to within the timeframe.

**Question 6. Please can you confirm the total number of unfilled shifts between 1<sup>st</sup> of August 2020 to present day 2021 for:  
E. Nurses (All Bands & Specialties)  
F. Healthcare Assistants (HCA's)  
G. Doctors (All Bands & Specialties)  
H. General Practitioners (GP's), Advance Nurse Practitioners (ANP's) & Nurse Practitioners**

Answer: This question could be responded to within the timeframe.