

Information Governance

The Green
1 Roger Dowley Court
Russia Lane
London
E2 9NJ

Email elft.foi@nhs.net

Website: <https://www.elft.nhs.uk>

26 October 2021

Our reference: FOI DA3931

I am responding to your request for information received 31 August 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Request:

Dear East London NHS Foundation Trust,

My team and I are currently looking at orthotic and prosthetic service provision in the UK. We are making a Freedom of Information (FOI) request with a view to gain an understanding of the current NHS provision in the following topics.

Orthotics

Question 1. Finance

- a. Does your trust/board provide a contracted orthotic service or a NHS in house service?**
- b. If your service is run by a contractor:**
 - i. please name them**

Answer: The Trust's orthotic service is outsourced to OPCARE.

- ii. when did the current agreement start?**

Answer: 2019

- iii. What is the total value of the contract?**

Answer: The Trust's orthotic service is outsourced to OPCARE.

- iv. Is the tender covering both service and product? Please state what it covers**

Answer: This is a product and clinical service.

- v. How is your orthotics service commissioned? By Block contract? By local tariff? If you are on a local tariff how much does your Trust/ Health board get paid per contact?**

Answer: Block.

- c Please provide annual volumes of orders for the last 12 months for the following products**

- i. Stock paediatric Footwear**
- ii. Modular adult Orthotic Footwear**
- iii. Bespoke Orthotic Footwear**
- iv. Orthotic Footwear repairs**
- v. Moulded EVA Insoles**
- vi. Plastic Heel cups**
- vii. Carbon Fibre Insoles**
- viii. Bespoke AFOs**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

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The Trust does not hold this information and it is therefore not disclosable.

- d. **Can you give the breakdown of your financial performance versus budget for your Orthotic PRODUCT annually for the last 5 years?**

Answer: Please see table below:

FY21-22	FY20-21	FY19-20	FY18-19	FY17-18
£	£	£	£	£
254,696	256,731	246,511	218,587	247,989

- e. **Can you give a breakdown of your financial performance versus budget for your orthotic SERVICE excluding all NON-PAY items. annually for the last 5 years?**

Answer: Please see table below:

FY21-22	FY20-21	FY19-20	FY18-19	FY17-18
£	£	£	£	£
89,623	89,013	87,082	84,180	74,997

Question 2. Service provision

- a. **Please list the clinics providing orthotic services and for each of them**

Answer: The Trust has reviewed question 2a of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

The information requested is accessible here:

<https://www.elft.nhs.uk/Services?results=true&searchTxt=foot+health>

- i. **The number of orthotists utilised by the trust**
ii. **Annual full cost of the service**

Answer: Please see table below:

FY21-22	FY20-21	FY19-20	FY18-19	FY17-18
£	£	£	£	£
413,183	414,892	400,311	363,321	387,583

- b. **Over the last five financial years, how many orthotics appointments were made for your entire service?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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- (a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

The Trust does not hold this information as the service is outsourced. The information is not held and it is therefore not disclosable.

Prosthetics

Question 1. Finance

- a. **Does your trust/board provide a contracted prosthetic service or a NHS in house service?**
 - b. **If your service is run by a contractor:**
 - i. **please name them**
 - ii. **when did the current agreement start?**
 - iii. **What is the total value of the contract?**
 - iv. **Is the tender covering both service and product?
Please state what it covers**
 - v. **How is your prosthetics service commissioned? By Block contract? By local tariff? If you are on a local tariff how much does your Trust/ Health board get paid per contact?**
 - c. **Please provide annual volumes of orders for the last 12 months for the following products**
 - i. **Upper limbs prosthetics**
 - ii. **Lower limbs prosthetics (excluding micro-processor-controlled limbs)**
 - iii. **Micro-processor-controlled lower limbs prosthetics**
 - d. **Can you give the breakdown of your financial performance versus budget for your prosthetic PRODUCT annually for the last 5 years?**
 - e. **Can you give a breakdown of your financial performance versus budget for your prosthetic SERVICE excluding all NON-PAY items.**
- 2. Service provision**
- a. **Please list the clinics providing prosthetic services and for each of them**
 - i. **The number of prosthetists utilised by the trust**

ii. Annual full cost of the service

b. Over the last five financial years, how many prosthetic appointments were made for your entire service?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.

The Trust does not provide a prosthetic service. The Trust does not hold the information requested and it is therefore not disclosable.