



**East London**  
NHS Foundation Trust

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

22 September 2021

**Our reference: FOI DA3939**

I am responding to your request for information received 7 September 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Dear East London NHS Foundation Trust,**

**We're writing regarding the policies, protocols, and guidelines operated by each NHS Trust in relation to the care of transgender people.**

**We're aware that NHS England Specialised Commissioning is responsible for commissioning specialist gender identity services in England. However, we're interested in what guidelines are in place for the provision of transgender healthcare at primary and secondary care levels.**

**With this in mind, could you please provide the following:**

**Question 1. Any equality and/or diversity policies you have in place for patients.**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not have a specific equality and diversity policy in place for patients. The Trust does not hold the information requested and it is therefore not disclosable.

**Question 2. Any equality and/or diversity policies you have in place for staff.**

Answer: The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Equality%20Diversity%20and%20Human%20Rights%20Policy%20-%20FINAL%20VERSION%20-%202021.11.2018.pdf>

**Question 3. Any guidelines, protocols, policies, or similar relating to care provision for transgender adults.**

**Question 4. Any guidelines, protocols, policies, or similar relating to care provision for transgender children and adolescents.**

Answer: The Trust has reviewed questions 3 and 4 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

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<https://www.elft.nhs.uk/uploads/files/1/Transgender%20Inpatients%20Policy%202.0.pdf>

**Question 5. Any guidelines, etc. relating to mental capacity and/or informed consent.**

Answer: The Trust has reviewed questions 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Mental%20Capacity%20Act%20Policy%201.2.pdf>

**Question 6. Any guidelines, etc. relating to shared care agreements and/or working with private services to facilitate treatment, particularly with regards to transgender healthcare.**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

East London NHS Foundation Trust does not have guidelines relating to shared care agreements and/or working with private services to facilitate treatment, particularly with regards to transgender healthcare. The Trust does not hold the information requested and it is therefore not disclosable.