

Information Governance

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9 November 2021

Our reference: FOI DA3981

I am responding to your request for information received 27 October 2021. This has been treated as a request under the Freedom of Information Act 2000.

When an organisation receives a request for information under the Freedom of Information Act, it is allowed under the Act to apply a blanket exemption to this where it has concluded that providing a response would take in excess of eighteen hours. When the cost of compliance and extracting information would exceed eighteen hours, a cost limit of £450 can be applied. This is explained in Section 12 of the Freedom of Information Act 2000 and is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to eighteen hours work.

Having reviewed your request, the Trust has noted that it would not be able to provide all the information requested within the eighteen hours specified in the Freedom of Information Act 2000.

In order to assist you with your request, I have advised below the timing each question would take in order to assist you to refine your request. If you wish to refine your request to comply with the 18 hour time limit, please do get in touch.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Chair: Mark Lam

Chief Executive: Paul Calaminus

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Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

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Request

I would like to receive electronic documents.

Between 01/01/2016 to 26/10/2021 (or as close to this date as is possible):

Question 1. How many overseas visitors has the trust seen due to a suicide attempt?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 2. What were the costs each visitor was charged or told they would have to pay?

Answer: This question would take three hours to collate. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 3. How many of these visitors voluntarily discharged themselves?

Answer: The question would take two hours to collate along with question 4. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 4. How long were these visitors in hospitals before they voluntarily discharged themselves?

Answer: The question would take two hours to collate along with question 3. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 5. How many of these visitors were readmitted to any NHS trust facility at a later date?

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.

We do not hold the information for admissions for all NHS Trusts. We can only provide the information that the Trust holds.

The question would take three hours to collate questions 6, 7, 8 and 9. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 6. What were the nationalities of these visitors?

Answer: The question would take three hours to collate questions 5, 7, 8, 9 and 38. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 7. How many of these visitors were classed as refugees?

Answer: The question would take three hours to collate questions 5, 6, 8, 9 and 38. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 8. How many of these visitors were classed as asylum seekers?

Answer: The question would take three hours to collate questions 5, 6 9 and 38. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 9. How many of these visitors were classed as migrants?

Answer: The question would take three hours to collate questions 5, 6, 7, 8 and 38. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 10. How many overseas visitors has the trust seen in due to PTSD related issues?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is

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based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 11. What were the costs each visitor was charged or told they would have to pay?

Answer: Please see the answer to question 2 above.

Question 12. How many of these visitors voluntarily discharged themselves?

Answer: Please see the answer to question 3 above.

Question 13. How long were these visitors in hospitals before they voluntarily discharged themselves?

Answer: Please see the answer to question 4 above.

Question 14. How many of these visitors were readmitted to any NHS trust facility at a later date?

Answer: Please see the answer to question 5 above.

Question 15. What were the nationalities of these visitors?

Answer: Please see the answer to question 6 above.

Question 16. How many of these visitors were classed as refugees?

Answer: Please see the answer to question 7 above.

Question 17. How many of these visitors were classed as asylum seekers?

Answer: Please see the answer to question 8 above.

Question 18. How many of these visitors were classed as migrants?

Answer: Please see the answer to question 9 above.

Question 19. How many overseas visitors has the trust seen due to trauma related issues?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any

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individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 20. What were the costs each visitor was charged or told they would have to pay?

Answer: Please see the answer to question 2 above.

Question 21. How many of these visitors voluntarily discharged themselves?

Answer: Please see the answer to question 3 above.

Question 22. How long were these visitors in hospitals before they voluntarily discharged themselves?

Answer: Please see the answer to question 4 above.

Question 23. How many of these visitors were readmitted to any NHS trust facility at a later date?

Answer: Please see the answer to question 5 above.

Question 24. What were the nationalities of these visitors?

Answer: Please see the answer to question 6 above.

Question 25. How many of these visitors were classed as refugees?

Answer: Please see the answer to question 7 above.

Question 26. How many of these visitors were classed as asylum seekers?

Answer: Please see the answer to question 8 above.

Question 27. How many of these visitors were classed as migrants?

Answer: Please see the answer to question 9 above.

Question 28. How many overseas visitors has the trust seen due to epileptic seizures?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any

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individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 29. How many of these seizures were linked to any mental health condition or trauma?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 30. What were the costs each visitor was charged or told they would have to pay?

Answer: Please see the answer to question 2 above.

Question 31. How many of these visitors voluntarily discharged themselves?

Answer: Please see the answer to question 3 above.

Question 32. How long were these visitors in hospitals before they voluntarily discharged themselves?

Answer: Please see the answer to question 4 above.

Question 33. How many of these visitors were readmitted to any NHS trust facility at a later date?

Answer: Please see the answer to question 5 above.

Question 34. What were the nationalities of these visitors?

Answer: Please see the answer to question 6 above.

Question 35. How many of these visitors were classed as refugees?

Answer: Please see the answer to question 7 above.

Question 36. How many of these visitors were classed as asylum seekers?

Answer: Please see the answer to question 8 above.

Question 37. How many of these visitors were classed as migrants?

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Answer: Please see the answer to question 9 above.

Question 38. How many of these visitors refugees/migrants/asylum seekers were women and how many were men?

Answer: The question would take three hours to collate questions 5, 6, 7 and 8. This would be based on all overseas visitors seen by Trust staff between 1 January 2016 and 26 October 2021, regardless of the initial referral reason.

Question 39. How many overseas visitors has the trust seen due to psychogenic non-epileptic seizures seizures?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 40. How many of these seizures were linked to any mental health condition or trauma?

Answer: Section 12(1) of the Freedom of Information Act 2000 states:

Section 12(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit

The Trust has reviewed your request for information and in order to collate this information, staff would have to review each overseas visitor clinical record to establish why they were referred to the Trust. This is because this is not recorded in a searchable format.

Therefore, the Trust is unable to comply with this particular part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Question 41. What were the costs each visitor was charged or told they would have to pay?

Answer: Please see the answer to question 2 above.

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Question 42. How many of these visitors voluntarily discharged themselves?

Answer: Please see the answer to question 3 above.

Question 43. How long were these visitors in hospitals before they voluntarily discharged themselves?

Answer: Please see the answer to question 4 above.

Question 44. How many of these visitors were readmitted to any NHS trust facility at a later date

Answer: Please see the answer to question 5 above.

Question 46. What were the nationalities of these visitors?

Answer: Please see the answer to question 6 above.

Question 47. How many of these visitors were classed as refugees?

Answer: Please see the answer to question 7 above.

Question 48. How many of these visitors were classed as asylum seekers?

Answer: Please see the answer to question 8 above.

Question 49. How many of these visitors were classed as migrants?

Answer: Please see the answer to question 9 above.

Question 50. How many of these visitors refugees/migrants/asylum seekers were women and how many were men?

Answer: Please see the answer to question 38 above.

Between 01/01/2016-26/10/2021 (or as close to this as possible), please give the:

Question 51. Total Number of patients released

Answer: Please provide clarification on the term “released”. Once received, the Trust will review and may be able to respond.

Question 52. Number of patients released into private accommodation

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 53, 54, 55, 56, 57 and 58.

Question 53. Number of patients released into temporary accommodation arranged by the council

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 54, 55, 56, 57 and 58.

Question 54. Number of patients released into permanent accommodation arranged by the council

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 53, 55, 56, 57 and 58.

Question 55. Number of patients released into B&Bs

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

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https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 53, 54, 56, 57 and 58.

Question 56. Number of patients released into hostels

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 53, 54, 55, 57 and 58.

Question 57. Number of patients released into hotels

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 53, 54, 55, 56 and 58.

Question 58. Number of patients released with no accommodation arrangements

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

We do not hold the information in the term requested. We are able to provide information based on national guidance definitions:

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https://www.datadictionary.nhs.uk/attributes/discharge_destination.html

The question would take two hours to collate along with questions 52, 53, 54, 55, 56 and 57.

Question 59. Ages of patients released with no accommodation arrangements

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

“No accommodation” is not captured on the clinical system. The Trust therefore does not hold the demographic information as requested.

Question 60. Race and or ethnicity of patients released with no accommodation arrangements

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

“No accommodation” is not captured on the clinical system. The Trust therefore does not hold the demographic information as requested.

Question 61. Sex of patients released with no accommodation arrangements.

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

Any person making a request for information to a public authority is entitled—

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him.*

“No accommodation” is not captured on the clinical system. The Trust therefore does not hold the demographic information as requested.