

**Information Governance**

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**Website:** <https://www.elft.nhs.uk>

20 December 2021

**Our reference: FOI DA4008**

I am responding to your request for information received 19 November 2021. I am sorry for the delay in responding to your request. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,



Keshia Harvey  
Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

Chair: Mark Lam

Chief Executive: Paul Calaminus

*We care*

*We respect*

*We are inclusive*

**Request:**

**Question 1:** Please provide agency spend for the staff group between 1st November 2020 and 31st October 2021, indicating what percentage is on and off-framework (for example, “£4,650,000 – c80% framework / 20% off-framework”). Please provide bank spend for the staff group 1st November 2020 and 31st October 2021.

**Answer:** Please see table below for agency spend, together with split by framework and non-framework:

	Total	OFF Framework (%)	Framework (%)
AHP	£4,682,086	12%	88%
Doctors	£12,630,455	13%	87%
Non-Clinical	£1,614,979	47%	53%
Nurses	£10,802,672	32%	68%
<b>TOTAL</b>	<b>£29,730,192</b>		

Please see table below for bank spend:

	Total
AHP	£173,012
Doctors	£3,963,492
Non-Clinical	£5,752,625
Nurses	£33,174,419
<b>TOTAL</b>	<b>£43,063,549</b>

**Question 2:** Please confirm which model you have in place for managing agency within the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list. If you have a managed service, master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires.

**Answer:** The Trust has reviewed question 2 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/FOI/ANON%20Response%20-%20FOI%20DA3707.pdf>

**Question 3: Please confirm what percentage of bookings over the last 6 months have been within the NHSI agency caps (an approximation based on NHSI data submissions is fine).**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

*Any person making a request for information to a public authority is entitled—*

*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

The Trust does not hold the information requested and it is therefore not disclosable.

**Question 4: Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing).**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and  
(b) if that is the case, to have that information communicated to him.*

The Trust does not hold the information requested and it is therefore not disclosable.

**Question 5: Is your bank managed by an external bank provider (e.g., NHS Professionals, Bank Partners) or in-house?**

Answer: The Trust has reviewed question 5 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

*(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.*

The information requested is accessible here:

<https://www.elft.nhs.uk/uploads/files/1/Policies%20and%20Procedures/FOI/2020/April/Response%20-%20FOI%20DA3395a.pdf>

**Question 6: Please confirm who is the external bank provider and when the contract expires if relevant.**

Answer: Bank is managed internally.

**Question 7: Is your bank managed via software? If so, please confirm which software.**

Answer: The Trust has reviewed question 8 of your request for information under the Freedom of Information Act (FOI) 2000.

Section 21(1) of the FOI Act states:

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**Question 8. Is the Trust likely to undertake any procurement activity over the next 18 months related to provision or bank or agency services or software for the relevant staff group?**

Answer: Section 1(1) of the Freedom of Information Act 2000 states:

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*(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and*

*(b) if that is the case, to have that information communicated to him.*

The Trust does not hold the information requested and it is therefore not disclosable.