

Information Governance

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1 December 2021

Our reference: FOI DA4012

I am responding to your request for information received 24 November 2021. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Keshia Harvey

Information Governance Manager

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision.

If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Tel: 0303 123 1113 Web: <u>www.ico.org.uk</u>

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Chair: Mark Lam Chief Executive: Paul Calaminus

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Request:

- Question 1: Do you have a formal IT security strategy? (Please provide a link to the Strategy.)
- Question 2: Does this strategy specifically address the monitoring of network attached device configurations to identify any malicious or non-malicious change to the device configuration?
- Question 3: If yes to Question 2, how do you manage this identification process?
- Question 4: Have you ever encountered a situation where user services have been disrupted due to an accidental/non malicious change that had been made to a device configuration?
- Question 5: If a piece of malware was maliciously uploaded to a device on your network, how quickly do you think it would be identified and isolated?
- Question 6: How many devices do you have attached to your network that require monitoring?
- Question 7: Have you ever discovered devices attached to the network that you weren't previously aware of?
- Question 8: If yes, how do you manage this identification process? Is it:
- Question 9: How many physical devices (IPs) do you have attached to your network that require monitoring for configuration vulnerabilities?
- Question 10: Have you suffered any external security attacks that have used malware on a network attached device to help breach your security measures?
- Question 11: Have you ever experienced service disruption to users due to an accidental, non-malicious change being made to device configurations?
- Question 12: When a scheduled audit takes place for the likes of PSN or Cyber Essentials, how likely are you to get significant numbers of audit fails relating to the status of the IT infrastructure?

Answer: The Trust has reviewed your request for information under the Freedom of Information Act (FOI) 2000.

Section 31(1)(a) of the FOI Act states:

31(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice

(a) the prevention or detection of crime,

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The information requested, if released into the public domain, could provide insight into our technological infrastructure which in turn could make us vulnerable to ICT security breaches. For this reason an exemption has been applied.

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