

**Information Governance**

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**Our reference: FOI DA3073**

Thank you for your request for information received 3<sup>rd</sup> April 2019. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**To whom it may concern I write under the terms of the Freedom of Information Act, to request the following information:**

**Question 1. The total amount of times pest control were called out to a hospital under the care of your trust in a) 2017/18 and b) 2018/19**

**Question 2. The type of pest which caused the call out, and the section/area in the hospital that was affected in a) 2017/2018 and b) 2018/19**

**Answer:** To answer these questions we would need to look at each instance of pest control being called out for the information you require. Therefore, the Trust is unable to comply with this part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 3. The total amount of money spent on pest control call outs in a) 2017/18 and b) 2018/19**

**Answer:** In 2017/2018 the total amount spent was £24,385.  
In 2018/2019 the total amount spent was £43,637.