

Information Governance

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Our reference: FOI DA3145

I am responding to your request for information received 11th June 2019. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113

Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Question 1. Does your Trust use a Rostering Software?

Answer: Yes.

Question 2. Which Staffing Groups are you using the Software for?

Answer: Nursing and Administration.

Question 3. What Software are you using and who is the provider?

Answer: The software used is Healthroster and the provider is Allocate.

Question 4. What is the contract end date with your current provider?

Answer: 29/05/2023.

Question 5. Is there a feed between your current Rostering software and any other IT used to source temporary staff ie Bank/ Agency?

Answer: The Trust uses Staff Bank which is also provided by Allocate.

Question 6. What is the cost per annum for the Software?

Answer: The Trust pays for the software on a five year term and the annual costs vary due an increase in licences year by year to factor in an expanding trust and increase in employees. The total figure paid for the period 2013-2018 was £792,089.

Question 7. Is this an hourly charge rate, % fee or a fixed annual charge?

Answer: The trust is not charged on an hourly rate, % fee or a fixed annual charge basis. The Trust pays for the software on a five year term and the annual costs vary.