



**East London**  
NHS Foundation Trust

**Information Governance**

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7<sup>th</sup> October 2019

**Our reference: FOI DA3163**

Thank you for your request for information received 4<sup>th</sup> July 2019. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

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**Request:**

**Question 1. Please outline the number of deaths by suicide that have occurred on acute mental health wards over the following periods:**

- a. 1st January 2017 – 31st December 2017**
- b. 1st January 2018 – 31st December 2018**
- c. 1st January 2019 to current date**

Answer: a. Zero.  
b. One.  
c. Zero.

**Question 2. Please answer the following questions about ‘never events’ in the trust (as defined by CQC as serious, largely preventable safety incidents that should not occur if the available preventative measures are implemented)**

**a. Number of never events: Please share the number of never events that have occurred in the trust over the following time periods - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

**b. Type of never event: Over the same time period, please provide a breakdown of the never events at the trust, by category or type (as defined by NHS Improvement)**

Answer: a. Zero - there have not been any never events in the period mentioned.  
b. Not applicable.

**Question 3. Please answer the following questions about ‘serious events’ at the trust (as defined by the NHS as ‘adverse events, where the consequences to patients, families and carers, staff or organisations are so significant or the potential for learning is so great, that a heightened level of response is justified’)**

**a. Number of serious events: Please share the number of serious that have occurred in the trust over the following time periods - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

**b. Type of serious event: Over the same time period, please provide a breakdown of the serious events at the trust, by category or type (as defined by NHS England)**

Answer: Please see table below.

Type of Serious Event	2017	2018	2019	Total
Access or transition problem	0	2	0	2
Actual Physical Attack	9	9	4	22

Attempted Physical Attack	2	0	0	2
Breach of security	0	1	0	1
Child or Young Person has suffered Actual Harm	0	1	0	1
Clinical information systems	0	0	1	1
Clinical or risk assessment issue	2	4	0	6
Complication or unexpected deterioration	10	3	1	14
Death of a Child	5	1	1	7
Death of an Adult Service User	77	84	43	204
Diagnostic issue	0	2	0	2
Healthcare Associated Infection	1	0	0	1
Homicide	4	0	2	6
Information governance (confidentiality breach or data loss)	0	4	0	4
Investigations / Tests	1	0	0	1
Legal issue related to patient care	0	1	0	1
Medical Device / Equipment	0	1	0	1
Medication error	0	6	0	6
Physical abuse	0	1	0	1
Possession of a weapon	1	2	1	4
Pressure Ulcer / Moisture Associated Skin Damage	6	5	9	20
Resulting from clinical condition or physical frailty	3	1	0	4
Resulting from hazard and / or potential health & safety risk (including non-clinical)	2	0	0	2
Self Harm	2	5	0	7
Sexual Abuse	2	4	0	6
Sexual aggression	2	0	1	3
Suspected suicide attempt	7	8	2	17
Threatening Behaviour	1	0	0	1
Treatment / Procedure	4	8	3	15
<b>Total</b>	<b>141</b>	<b>153</b>	<b>68</b>	<b>362</b>

**Please answer the following questions about out of area placements at the trust:**

**Question 4a. How many patients admitted to your acute mental health services over the following periods can be defined as Out of Area Placements (OAPs)? - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

Answer: The Trust has reviewed your question above under the Freedom of Information Act 2000. We do not have a central register of patients who have been admitted into acute mental health services over the periods you request who are defined as out of area placements and would need to look at each inpatient's record to determine this information.

Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of

Chair: Marie Gabriel

Chief Executive: Dr Navina Evans

the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 4b. How many OAPs have you placed in independent sector acute mental health provision, and which providers? - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

Answer: From 1st January 2017 – 31st December 2017, four service users were placed in independent sector mental health provisions. The providers were:  
- Huntercombe Roehampton Hospital Ltd  
- St Andrews  
- Cygnet Health Ltd.

**Question 4c. How many Out of Area Placements (OAPs) patients defined as requiring PICU (psychiatric intensive care unit) care were admitted to your trust over the following periods? - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

Answer: The Trust has reviewed your question above under the Freedom of Information Act 2000. We do not have a central register of patients defined as requiring PICU over the periods you request who are defined as out of area placements and would need to look at each inpatient's record to determine this information.

Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

**Question 4d. How many OAPs have you placed in independent sector PICU mental health provision, and which providers? - 1st January 2017 – 31st December 2017 - 1st January 2018 – 31st December 2018 - 1st January 2019 to current date**

Answer: There have been no OAPs placed in independent sector PICU mental health provisions from 1<sup>st</sup> January 2019 to date. Please see below information for years 2017 and 2018 for the number of patients placed in independent sector PICU.

Receiving provider	Cygnet Health	Huntercombe Group	St Andrews Healthcare	Central North West London NHS Trust
2017	2	2	3	-
2018	-	-	-	3

**Question 5. Please answer the following questions about fees for OAPs at the trust**

**a. As of June 2019, please outline the daily fee charged for an OAP acute mental health patient admitted to an NHS inpatient ward: - Maximum fee charged for an OAP acute mental health**

**patient admitted to an NHS inpatient ward - Minimum fee charged for an OAP acute mental health patient admitted to an NHS inpatient ward - Average fee charged for an OAP acute mental health patient admitted to an NHS inpatient ward**

**b. Please outline the daily fee charged for an OAP PICU (Psychiatric Intensive Care Unit) mental health patient admitted to the NHS: - Maximum fee charged for a PICU patient admitted to an NHS inpatient ward - Minimum fee charged for a PICU patient admitted to an NHS inpatient ward - Average fee charged for a PICU patient admitted to an NHS inpatient ward**

Answer: The Trust has reviewed your question above as a request for information under the Freedom of Information Act 2000 and is applying section 43 of the FOI Act. Section 43 Exemption applies to Commercial Interests. As this is a qualified exemption, the public interest in withholding the information should outweigh the public interest in disclosure.

The Trust has applied the public interest test and in this instance believes disclosure of the information listed above may affect its ability to seek competitive tenders in the future and should therefore be withheld. It also believes that given the specialism of some of the companies providing services to the Trust, disclosure may compromise their ability to participate competitively in commercial activity in the near future. This would have an adverse effect on the provision of core support services within the Trust and may result either in the loss of specialised companies able to provide cost effective, robust services, or in an increase of prices.