

Information Governance

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Our reference: FOI DA3167

I am responding to your request for information received 10th July 2019. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Question 1. Does your Trust/organisation permit clinicians to communicate about patients or other clinical matters (for example, a junior doctor discussing a patient with a consultant) using an instant messaging app (for example, WhatsApp, Forward, Siilo, Medicbleep, Skype for Business, Vocera, Rainbow)?

Answer: No.

Question 2. If yes, what is/are the names of the apps/devices?

Answer: Not applicable.

Question 3. If applicable, do your clinicians use their personal devices, or those provided by your Trust/Trust/organisation for the purposes referenced in question 1(for example, the ASCOM 'Myco 2')?

Answer: Not applicable.

Question 4. If such devices are provided by your Trust/organisation for use by clinicians, what is the make and model of each device?

Answer: Not applicable.

Question 5. If your Trust/organisation does not use any such app or device, please state whether your Trust/organisation is considering their use, stating which apps and/or devices are being considered.

Answer: No.

Question 6. Please state whether your Trust/organisation has an instant messaging, or related policy.

Answer: Please note that there is no policy which refers to instant messaging, however the Trust is currently reviewing the Social Media Policy, which will cover some elements of instant messaging.

Question 7. Please attach your Trust/organisation's instant messaging, or related policy.

Answer: Please note that there is no policy which refers to instant messaging, however the Trust is currently reviewing the Social Media Policy, which will cover some elements of instant messaging.

Question 8. Please state whether your Trust/organisation has carried out a Data Protection Impact Assessment (DPIA) for:

a. Instant messaging generally for the purposes mentioned in question 1.

b. Specific instant messaging apps/devices (each, if more than one) for the purposes mentioned in question 1.

Answer: Not applicable.

Question 9. Please enclose the DPIAs referred to in question 8.

Answer: Not applicable.

Question 10. If not included in your DPIA, please enclose your standard operating procedure and/or policies which specify how information is separated and, if necessary, extracted from the apps/devices where:

- a. A valid access request (e.g. patients, police etc.) is made for all patient information contained on the apps/devices.**
- b. A valid access request is made for the personal data of a user of the apps/devices.**

Answer: Not applicable.

Question 11. Please state the number of reported incidents (categorised, if possible) concerning the devices/apps (each, if more than one).

Answer: Not applicable.