

Information Governance

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Our reference: FOI DA3175

I am responding to your request for information received 17th July 2019. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Quality statement 1: People presenting to frontline staff with indicators of possible domestic violence or abuse are asked about their experiences in a private discussion.

Question 1a. Does your trust have a policy of routine enquiry into patient experiences of domestic violence/abuse?

Answer: No.

Question 1b. In the year 2018: How many patients accessed services from your trust?

Answer: In 2018, there were approximately 135,627 patients who accessed services from the Trust.

Question 1c. How many patients were asked about their experiences of domestic abuse?

Answer: To answer this question we would need to look into each individual patient's record to obtain this information. Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Quality Statement 2: People experiencing domestic violence and abuse receive a response from level 1 or 2 trained staff.

Question 2a. How many staff members do you employ?

Answer: 5768.

Question 2b. Of those staff members, how many have received training on domestic abuse?

Answer: The Trust does not provide specific training on domestic abuse and provides training on 'safeguarding adults'. 93.64% of staff have completed this training.

Question 2c. How long is the domestic abuse training that staff receive? (If there is a range of training lengths available please indicate what those are)

Answer: The Trust does not provide specific training on domestic abuse and provides training on 'safeguarding adults'. This training lasts for one hour.

Question 2d. Who provides the domestic abuse training?

Answer: The Trust does not provide specific training on domestic abuse and provides training on 'safeguarding adults'. This training is available

Chair: Marie Gabriel

Chief Executive: Dr Navina Evans

online via E-learning.

Question 2e. Is domestic abuse training mandatory?

Answer: The Trust does not provide specific training on domestic abuse and provides training on 'safeguarding adults'. This training is mandatory for all staff.

Quality statement 3: People experiencing domestic violence or abuse are offered referral to specialist support services. In the year 2018:

Question 3a. How many patients disclosed experiencing domestic abuse?

Question 3b. Of the patients that disclosed experiencing domestic abuse, how many were offered a referral to specialist domestic abuse services?

Question 3c. Of the patients that disclosed an experience of domestic abuse, how many were referred to specialist domestic abuse services?

Question 3d. Of the patients that disclosed an experience of domestic abuse, how many were referred to a MARAC (Multi Agency Risk Assessment Conference)?

Answer: To answer these questions we would need to look into each individual patient's record to obtain this information. Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

Quality statement 4: People who disclose that they are perpetrating domestic violence or abuse are offered referral to specialist services. In the year 2018:

Question 4a. How many patients disclosed perpetrating domestic abuse?

Question 4b. Of the patients that disclosed perpetrating domestic abuse, how many were offered a referral to a specialist service?

Question 4c. Of the patients that disclosed perpetrating domestic abuse, how many were referred specialist domestic abuse services?

Question 4d. For patients that disclosed perpetrating domestic abuse, how many referrals did the trust make to a MARAC for victims affected by that perpetrator?

Answer: To answer these questions we would need to look into each individual patient's record to obtain this information. Therefore, the Trust is unable to comply with your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.

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General questions:

Question 5a. Does your trust have a stand-alone domestic abuse policy?

Answer: The Trust has a Domestic Abuse and Harmful Practices Policy.

Question 5b. Does your trust have a domestic abuse strategy?

Answer: The Trust is in the process of developing a domestic abuse strategy. In our Luton directorate, we have a domestic abuse delivery group which has responsibility for the oversight of the strategy and delivery of services for people affected by domestic abuse.

Question 5c. Has your trust created or taken part in any projects or initiatives aimed at improving the trust response to survivors or perpetrators of domestic abuse?

Answer: No.

Question 5d. If you answered yes to the above question, please provide contact details for the best person to speak to for further information about this project/initiative.

Answer: Not applicable.