



**East London**  
NHS Foundation Trust

**Information Governance**

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25<sup>th</sup> September 2019

**Our reference: FOI DA3176**

Thank you for your request for information received 19<sup>th</sup> July 2019. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliff House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**

**For each of the last six years (2013-14, 2014-15, 2015-16, 2016-17, 2017-18, 2018-19),**

**Question 1: How many referrals were made to community (Tier 2) specialist community (Tier 3) and inpatient (Tier 4) (whichever is applicable) CAMHS in your area from the following sources”**

- a. Primary schools
- b. Secondary schools
- c. Colleges
- d. GP
- e. Community Health Services (excluding GP)
- f. Hospital (including A&E)
- g. Local authority services (including social services)
- h. Voluntary sector organisations
- i. Police
- j. Family
- k. Self-referral
- l. Other

Answer: East London CAMHS are a specialist services provider of Tier 3 and 4 services only. Please see tables below for the periods specified in this request.

**Tier 3**

Please note, the Trust cannot further break down “Education service” below into primary schools, secondary schools and colleges as the Trust would need to look at each service user’s clinical record to determine the reason for referral. Therefore, the Trust is unable to comply with this part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work. Please note, the Trust classifies and records “family” under the “self-referral” source.

<b>Tier 3 by Referral Source</b>	<b>2013-2014</b>	<b>2014-2015</b>	<b>2015-2016</b>	<b>2016-2017</b>	<b>2017-2018</b>	<b>2018-2019</b>
Education Service	803	792	896	1495	1931	1919
GP	1604	1715	1837	3582	3697	4034
Community Health Services (excluding GP)	146	0	163	380	425	502
Hospital (including A&E)	382	367	500	932	1157	1504
Local authority services (including social services)	496	432	388	490	552	524
Voluntary sector organisations	15	18	30	29	46	36

Police	1	0	12	30	42	24
Self-referral	3	45	175	245	290	354
Other	728	849	1707	651	778	739

Please note:

- For April 2013 – March 2016, the data only covers three services:
  - a) City & Hackney CAMHS
  - b) Newham CAMHS
  - c) Tower Hamlets CAMHS

The Trust does not hold the figures for Luton and Bedford CAMHS during this period.

- For April 2016 – March 2017, the Trust took over Luton and Bedford services from April 2015 and started to roll the trust wide clinical system into both Luton and Bedford adult services. CAMHS services were scheduled as the last services for migration. Luton CAMHS started migration in May/June 2016 and Bedford CAMHS started the migration in June/July. As a result we do not have the complete set of data for both services for the period covering 2016-17.
- For April 2017 – March 2019 the data covers all five services:
  - a) City & Hackney CAMHS
  - b) Newham CAMHS
  - c) Tower Hamlets CAMHS
  - d) Bedford CAMHS
  - e) Luton CAMHS

#### **Tier 4**

Please note, Tier 4 cannot be broken down into sources a-l as service users cannot be referred to inpatient units by those sources. Please see below table for admission sources which are applicable to the Trust.

<b>Tier 4 by Admission Source</b>	<b>2016 - 2017</b>	<b>2017 - 2018</b>	<b>2018 - 2019</b>
A/E & Other Emergency	33	45	65
Community CAMHS/Adult MH	53	83	95
Other NHS Provider	138	239	209
Non-NHS Run Hospital	114	218	184

Please note:

- For April 2014 - March 2017, data before admission was kept manually. To provide this data, we would need to extract the data manually which would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work.
- For April 2017 to March 2018 data consist of full set of data for two inpatient wards and partial data for the third ward commissioned and in operation from December 2017:
  - a) PICU Ward
  - b) Acute Ward
  - c) The third inpatient ward (Galaxy Ward) was commissioned and in operation from December 2017

Therefore data for the period April 2017 - March 2018 contains partial admission data for Galaxy Ward.

- For April 2018 to March 2019 data consists of all three inpatient wards:
  - a) PICU Ward
  - b) Acute Ward
  - c) Galaxy Ward

**Question 2: For each of these sources above and for each of the years above, how many referrals resulted in a face-to-face assessment?**

Answer: Please see tables below.

### **Tier 3**

Please note, the Trust cannot further break down “Education service” below into primary schools, secondary schools and colleges as the Trust would need to look at each service user’s clinical record to determine the reason for referral. Therefore, the Trust is unable to comply with this part of your request as the cost of compliance and extracting your exact requirements would exceed the appropriate cost limit of £450 which is specified in Section 12 of the Freedom of Information Act 2000. This is based on a rate of £25 per hour, regardless of the rate of pay of any individual involved in the retrieval of requested information, and equates to 18 hours work. Please note, the Trust classifies and records “family” under the “self-referral” source.

<b>Tier 3 by Referral Source</b>	<b>2013 - 2014</b>	<b>2014 - 2015</b>	<b>2015 - 2016</b>	<b>2016 - 2017</b>	<b>2017 - 2018</b>	<b>2018 - 2019</b>
Education Service	611	582	644	1131	1383	1322
GP	1311	1269	1337	2251	2214	2247
Community Health Services (excluding GP)	117	127	111	248	248	298
Hospital (including A&E)	320	292	363	657	913	1272
Local authority services (including social services)	404	353	296	338	342	343
Voluntary sector organisations	14	16	27	18	34	28

Police	1	0	10	28	40	18
Self-referral	3	42	155	223	236	277
Other	566	628	1166	523	640	584

Please note:

- For April 2013 – March 2016, data only covers three services:
  - a) City & Hackney CAMHS
  - b) Newham CAMHS
  - c) Tower Hamlets CAMHS

The Trust does not hold the figures for Luton and Bedford CAMHS during this period.

- For April 2016 – March 2017, the Trust took over Luton and Bedford services from April 2015 and started to roll the trust wide clinical system into both Luton and Bedford adult services. CAMHS services were scheduled as the last services for migration. Luton CAMHS started migration in May/June 2016 and Bedford CAMHS started the migration in June/July. As a result we do not have the complete set of data for both services for the period covering 2016-17.
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  - e) Luton CAMHS

#### **Tier 4**

Please note, Tier 4 cannot be broken down into sources a-l as service users cannot be referred to inpatient units by those sources. Please see below table for admission sources which are applicable to the Trust.

<b>Tier 4 by Admission Source</b>	<b>2013 - 2014</b>	<b>2014 - 2015</b>	<b>2015 - 2016</b>	<b>2016 - 2017</b>	<b>2017 - 2018</b>	<b>2018 - 2019</b>
A/E & Other Emergency	24	37	47	33	45	65
Other NHS Provider	41	36	38	24	22	25
Non-NHS Run Hospital	1	2	0	0	1	0
Other	35	33	32	30	43	41

Please note:

- For April 2014 to March 2017, this data covers two inpatient wards:
  - a) PICU Ward
  - b) Acute Ward
- For April 2017 to March 2018 data consist of full set of data for two inpatient wards and partial data for the third ward commissioned and in operation from December 2017:
  - a) PICU Ward
  - b) Acute Ward
  - c) The third inpatient ward (Galaxy Ward) was commissioned and in operation from December 2017 therefore data for period April 2017 to March 2018 contains partial admission data for Galaxy Ward.
- For April 2018 - March 2019 data consist:
  - a) PICU Ward
  - b) Acute Ward
  - c) Galaxy Ward

**Question 3: For each of these sources above and for each of the years above, how many children and young people accessed treatment by NHS funded community services (at least two contacts) following a referral? (Please follow the Mental Health Five Year Forward View dashboard description for this indicator: “The numerator for this indicator is the number of children and young people (CYP) who received at least two contacts following a referral. The first contact must be within the relevant financial year and before their 18th birthday. Those contacts could be direct or indirect activity (excluding SMS or email).) ”**

Answer: The Trust started to report the CYP Access Rate from April 2016-2017 therefore information is available only from April 2016.

National access indicator designed to measure increases in access to CYP mental health services, CYP is counted once only each reporting financial year when CYP hits two contacts with either community or inpatient service. The indicator is based on CYP (Patient) not referral therefore we are unable to breakdown by referral source. Please see table below.

Year	CYP Number
2016-17	7438
2018-19	7476