



East London
NHS Foundation Trust

Information Governance

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27th January 2020

Our reference: FOI DA3299

Thank you for your request for information received on 14th November 2019. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk

Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention

Request:

Question 1. Who is the Trust's current supplier for their Electronic Patient Record?

Answer: The Trust uses three suppliers for its electronic patient record; EMIS, Servelec and TPP.

Question 2. What are the contract start and end dates for the Electronic Patient Record?

Answer: Please see table below.

Contract	Start Date	End Date
EMIS	01/01/2017	31/12/2020
Servelec	01/06/2019	31/05/2024
TPP	01/04/2019	31/03/2023

Question 3. Who is the Trust's current supplier for their Patient Administration System?

Answer: The Trust uses three suppliers for its patient administration system; EMIS, Servelec and TPP.

Question 4. What are the contract start and end dates for the Patient Administration System?

Answer: Please see table below.

Contract	Start Date	End Date
EMIS	01/01/2017	31/12/2020
Servelec	01/06/2019	31/05/2024
TPP	01/04/2019	31/03/2023

Question 5. When is the Trust due to start looking to re-procure their clinical systems?

Answer: For mental health (Servelec), this will be in 2023 and for community health (EMIS and TPP), this is currently in progress.

Question 6. Who supplies the Trust's integration system?

Answer: Servelec supplies the Trust's integration system.

Question 7. How often does the Trust evaluate their Clinical Systems?

Answer: The Trust evaluates their clinical systems every two to three years.

Question 8. Please supply a copy of the Trust's latest Digital Strategy

Answer: Please see attached.

Question 9. How regularly does the Trust review their Digital Strategy?

Answer: The Trust reviews their digital strategy every two to three years.

Question 10. Who is the Trust's current Chief Clinical Information Officer?

Answer: The Trust does not currently have a Chief Clinical Information Officer.

Question 11. Who is the Trust's current CIO/ IT Director?

Answer: Edwin Ndlovu has this responsibility as the Director of Operations.

Question 12. Which member of the board is responsible for IT?

Answer: The Chief Operating Officer.

Question 13. Please provide an organisation chart for the Trust's IM&T department

Answer: This is currently under review.

Question 14. Please provide a link to the Trust's latest Board Assurance Framework

Answer: The framework can be found on the Trust's webpage:
<https://www.elft.nhs.uk/About-Us/Our-Focus-on-Quality>

Question 15. Which member of the Trust is the SRO for the STP engagements?

Answer: The Chief Operating Officer.

Question 16. What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?

Answer: 100% permanent staff.

Question 17. How many beds does the Trust have?

Answer: The Trust has 321 beds.

Question 18. How many staff does the Trust employ?

Answer: 5811 – substantive staff members
1199 – bank staff members

Question 19. What is the Trust's current NHSI Rating via the NHS Oversight Framework?

Answer: This can be found in the Trust's Annual Report and Accounts via the website here:
<https://www.elft.nhs.uk/About-Us/Publications/Annual-Reports>

Question 20. What is the Trust's current Digital Maturity Score?

Answer: This is publicly available on the NHS England website here:
<https://data.england.nhs.uk/organization/nhs-england-technology-strategy>

Question 21. Does the Trust outsource their IT services to an external provider, if so please provide details of provider and contract dates

Answer: No, the Trust does not outsource its IT services to an external provider.

Question 22. Is the Trust looking to migrate to the cloud in the next 2 years?

Answer: This is currently in progress.

Question 23. Is the Trust considering their options of outsourcing their IT Services in the next 3 years?

Answer: No, the Trust is not considering options of outsourcing its IT services in the next three years.