

**Information Governance**

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9<sup>th</sup> January 2020

**Our reference: FOI DA3316**

Thank you for your request for information received on 2<sup>nd</sup> December 2019. I am sorry for the delay in responding to you. This has been treated as a request under the Freedom of Information Act 2000.

I am now enclosing a response which is attached to the end of this letter. Please do not hesitate to contact me on the contact details above if you have any further queries.

Yours sincerely,

Ayomide Adediran  
Information Governance Coordinator

If you are dissatisfied with the Trust's response to your FOIA request then you should contact us and we will arrange for an internal review of this decision. If you remain dissatisfied with the decision following our response to your complaint, you may write to the Information Commissioner for a decision under Section 50 of the Freedom of Information Act 2000. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
Web: [www.ico.org.uk](http://www.ico.org.uk)

**Please note that the data supplied is not allowed to be re-used and/or published without the explicit consent of East London NHS Foundation Trust. Please contact the signatory to request permission if this is your intention**

**Request:**

**Please would it be possible to share copies of the two evaluations of your ambulance street triage service which you can share?**

**Answer:**

Please find attached evaluation reports. Section 40 of the Freedom of Information Act 2000 provides an exemption if the information requested is personal data protected by the Data Protection Act 2018. We have therefore exercised our right under Section 40 to not disclose information that includes personal data regarding particular individuals.